

March 29, 2016

## IMPORTANT SAFETY RECALL

This notice applies to your vehicle  
VINs are listed on the back of this page.

Subject: Safety Recall 215-C – Loose Tie Rod End Clamp  
NHTSA # 15V-108  
EXPIRATION DATE: NONE

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED] C

Dear Peterbilt Customer,

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Peterbilt has decided that a defect which relates to motor vehicle safety exists in that certain vehicles built between July 21, 2008 and February 26, 2014 and were manufactured with D2000F 5 inch drop axle configurations. The tie rod end clamp may not have been tightened properly during vehicle assembly.

Under torqued tie rod end clamp bolts are susceptible to corrosion, which may cause loose bolts to separate which could result in sudden vehicle instability and increase the risk of a crash causing injury and/or damage to property.

<b>The problem is...</b>	Loose front axle tie rod clamp
<b>Correction...</b>	Replace the front axle tie rod assembly
<b>What you must do ...</b>	Contact your dealer immediately to schedule an appointment

Peterbilt is conducting a recall to remedy the defect free of charge. **Parts are available. Please contact your nearest Peterbilt dealer. To locate your nearest Peterbilt dealer go to [www.Peterbilt.com](http://www.Peterbilt.com).** This repair should take approximately 1.0 hours labor, and will be performed at no charge to you. If you had this repair performed before you received this letter, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall.

If you require further information about this recall, reimbursement of a pre-notification remedy associated with this recall or experience any difficulty in making arrangements for this repair, please contact: Peterbilt Motors Company, 1700 Woodbrook St. Denton, TX 76205, Attn: Quality Services Department, phone 940-591-4220.

If you conclude that Peterbilt Motors Company has not enabled you to remedy this defect in reasonable time and without charge, you may submit a complaint to: Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, S.E., Washington, DC 20590, or call the toll free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>

Federal regulation requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days. If you no longer own this vehicle, we would appreciate your advising us of the new owner if you know their name. The enclosed card may be used for this purpose.

We regret any inconvenience that this work may cause you and appreciate your cooperation in this matter.

Sincerely,

*Douglas K. Suter*

Doug Gunter  
Director of Warranty  
Peterbilt Motors Company

Our records indicate that these vehicles are affected by 215-C and are owned by:

**CRAWFORD TRUCK SALES, INC.**  
1NPSL70X1DD185480