

GULF STREAM



COACH, INCORPORATED IMPORTANT SAFETY RECALL NOTICE 15V-104

VIN: INLGT [REDACTED]

Dear Owner:

Date: April 2, 2015

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Gulf Stream Coach, Inc. has decided that a defect which relates to motor vehicle safety exists in the Federal ID label installed on your trailer may have the incorrect size tire and tire pressure identified on models 265BHS and 265BHG Conquest SE, TrailMaster and Kingsport Travel Trailers, within model years 2010- 2014..

Problem Description:

The originally installed Federal Identification Label may show the incorrect tire size as being a ST225/75R15D tire with a maximum tire pressure of 65 PSI. The correct tire size and the tires installed on this vehicle are ST205/75R15D with a maximum tire pressure of 50 PSI.

Consequence:

While over pressurized tires exceed the maximum tire pressure recommendation, over pressurized tires may also exert a quick spike in tire pressure when hitting bumps possibly causing blowout(s). Over pressurized tires may also decrease the life expectancy of the tire and lead to poor handling characteristics, which could result in a crash causing property damage and/or personal injury.

Remedy:

A replacement label is enclosed to replace the original label. To install, make sure the original label is removed from the vehicle, the area where the original label was installed should be clean and dry to promote adequate adhesion of the new replacement label. Remove the label backer exposing the adhesive backed label and put in place with applied pressure. If you have concerns with being able to properly install the new label, your dealer may be contacted for assistance. Installation by your dealer will be done free of charge and should take approximately ten minutes to perform the replacement. Once label is installed, please return the enclosed postage paid card to complete this process.

What if you no longer own the travel trailer?

If you no longer own the travel trailer identified above as being part of this Recall, Please forward the new owner information to Gulf Stream Coach, Inc. at P.O. Box 1005 Nappanee, Indiana 46550 by completing the enclosed postage paid card so that the Gulf Stream Coach can contact the new owner and provide the replacement label.

Who should you contact if you have further questions or concerns?

If you experience any difficulties in completing the label replacement installation, please contact Gulf Stream Coach, Inc. at 1-800-289-8787. **If you are the lessor of this travel trailer**, please forward a copy of this notice to the lessee within ten days to comply with federal regulations.

If you have any questions regarding this matter, please contact Gulf Stream Coach, Inc. through our website at towtech@gulfstreamcoach.com or call toll free (800) 289-8787.

If after having attempted to take advantage of this recall you believe you have not been able replace the original label without charge and within a reasonable amount of time, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., S.E., Washington, D.C., 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

We apologize for any inconvenience this safety recall may cause, but your safety is our first concern.

Sincerely,

Gulf Stream Coach, Inc.