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## IMPORTANT SAFETY RECALL

**This notice applies to your vehicle. See attached serial number list.**

NHTSA Safety Recall No. 15V-101
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April 10, 2015

Dear Altec Owner,

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act, and Canada Motor Vehicle Safety Act.

Altec Industries, Inc. has decided that a defect which relates to motor vehicle safety exists in certain units mounted on Freightliner chassis. These units have a circuit breaker that may not function properly. If the circuit breaker malfunctions, component overheating can occur possibly causing a chassis fire resulting in death or serious injury.

Refer to CSN 612 for the items covered under the warranty policy. Altec will supply, free of charge, a replacement circuit breaker to correct this condition.

In order to determine if your unit is affected by CSN 612, compare the serial number of your unit with the list of affected units attached to the CSN. The repair can be performed by the customer or you may contact Altec at 1-877-GO-ALTEC (1-877-462-5832) for further assistance. The repair is expected to take 45 minutes to complete.

At any time, you may contact Altec at 1-877 GO ALTEC (1-877-462-5832) with your unit's serial number to determine if there are any other outstanding notices.

For US owners: after contacting Altec, if you are still not able to have the safety condition remedied within a reasonable time, you may write to: Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue SE, Washington, DC 20590 or call 1-888-327-4236 (TTY: 1-800- 424-9153) or go to <http://www.safercar.gov>.

For Canadian Owners: if you are still not able to have the safety condition remedied by your dealer within a reasonable time, please contact Altec Customer Service at 1-877-GO-ALTEC (1-877-462-5832).

If you had this repair performed before you received this letter, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall. If you have sold or retired the unit please call Altec at 1-877-GO-ALTEC (1-877-462-5832) so the records may be changed.

If you have leased this equipment to another person or company, you are required by Federal Law to forward a copy of this notice to the lessee by first class mail within ten (10) days of the receipt of this notice.

We are sorry to cause this inconvenience; however we are taking this action in the interest of your safety and continued satisfaction with Altec products.

Thank you for your immediate attention on this important matter.

# Customer Service Notice

Date: April 10, 2015

Units Affected: Altec units built between October, 2012, and July, 2014,  
and mounted on Freightliner Chassis (see attached list)

## Trailer Relay Module Circuit Breaker Change

Altec is committed to providing our customers with safe and reliable products from initial delivery throughout the useful life of the machine.

Altec installed a relay module on certain Freightliner chassis that required high current electrical power for trailers and certain body lighting packages. The electrical components in the trailer relay module are protected by a 30 amp circuit breaker. In the event of a short circuit condition, the 30 amp circuit breaker of the trailer relay module may react too slowly to prevent the module from overheating. If the module overheats, there is an increased risk of fire. **A fire caused by an electrical short circuit can result in death, serious injury, or property damage.**

Altec requires an inspection of the affected units for the presence of the trailer relay module (refer to Figure 1). The module will be installed under the rear of the chassis under the subbase structure or tied up with the tail light harness in the chassis frame rails. It will be secured with plastic zip ties to other wiring.

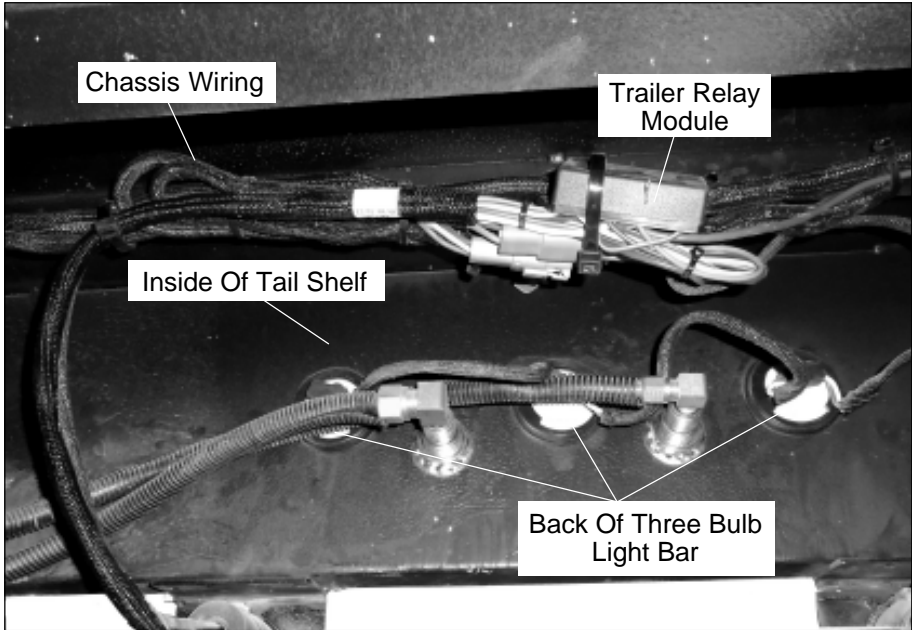


Figure 1 — Original Trailer Relay Module

If no relay module is installed on the chassis, no further action is required and the unit can be returned to service. Complete the CSN 612 Inspection Sheet and return it to Altec.

If a trailer relay module is installed, order part number 990048029, Circuit Breaker Kit, by calling 1-877-GO ALTEC (1-877-462-5832). The kit will provide a decal and a 20 amp circuit breaker and can be installed by the customer. When the inspection is complete, fill out the CSN 612 Inspection Sheet and return it to Altec.

This repair is covered under the Altec Warranty Policy and can be performed by Altec, the customer, or the customer's warranty provider. Altec will allow up to \$64 for the labor to perform this repair. A warranty claim must be submitted for reimbursement. Call 1-877-GO ALTEC (1-877-462-5832) to schedule the work to be done by an Altec service technician. Customers are responsible for the travel costs of an Altec Mobile Service technician if the technician performs the inspection or repair at the owner's location.

# CSN 612 Inspection Sheet

Complete this form and FAX to: 1-877-659-9929

or scan and email to [product.safety@altec.com](mailto:product.safety@altec.com)

Model	Serial Number	Trailer Relay Module		Date Inspected
		Yes	No	

Make additional copies of this form, as needed, for additional units. Contact Technical Support at 1-877-GO ALTEC (1-877-462-5832), prompt 4, for further repair information.

Company Name: \_\_\_\_\_ Phone \_\_\_\_\_

Service Company Name: \_\_\_\_\_ Phone: \_\_\_\_\_

Company Contact: \_\_\_\_\_

Company Street Address: \_\_\_\_\_

State: \_\_\_\_\_ ZIP Code: \_\_\_\_\_

Signature: \_\_\_\_\_