



Hyundai Motor America  
10550 Talbert Avenue  
P.O. Box 20839  
Fountain Valley, CA 92728-9937

NHTSA Campaign Number: 15V-097

# IMPORTANT SAFETY RECALL

This notice applies to your vehicle, XXXXXXXXXXXXXXXXXXXX

Dear Hyundai Genesis Owner:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act. Hyundai has decided that a defect which relates to motor vehicle safety exists in certain Model Year 2015 Hyundai Genesis vehicles produced beginning on February 21, 2014 – January 24, 2015. Our records indicate that your vehicle falls within this production date range.

### What is the problem?

- A seal in the rear combination lamp (tail lamp) assembly may allow water to enter the assembly, potentially from a heavy rain or car wash. Accumulated water can affect the electronic signals sent to the transmission, and when the gear shifter is moved from Park to Reverse or Drive, or from Drive to Reverse or Park, one or more of the following symptoms may occur:
  1. The incorrect gear is displayed in the instrument panel
  2. Illumination of Malfunction Indicator Lamp(s) in the instrument cluster
  3. A delay in the engagement of the selected gear, which can increase the risk of unintended vehicle movement and of a crash.

### What will Hyundai do?

- Your Hyundai dealer will apply pads to prevent water intrusion into the combination lamp housing. This procedure will be performed at no charge to you. The actual time required to perform the procedure should be less than 1 hour, however your vehicle may be needed longer depending on the dealer’s schedule; therefore, we recommend scheduling a service appointment to minimize inconvenience.

### What should you do?

- For more information regarding this Recall Campaign, including a link to make a service appointment, please visit:

[www.HyundaiUSA.com/Campaign128](http://www.HyundaiUSA.com/Campaign128)

- Input your 17 digit Vehicle Identification Number to verify that your vehicle qualifies for this Recall Campaign. Input your zip code and a list of the five closest dealers will appear. Click on “Schedule Service” for your preferred dealer.

1. Click on “Choose Individual Service and Repairs”
2. Select the “Recommended” tab.
3. When the campaign is displayed, click on the campaign and select “Add to Cart”
4. Click “Next” to complete scheduling your service appointment.

- If you have a Blue Link equipped vehicle and an active Blue Link subscription, you can also use the Blue Link feature Service Link, to schedule your appointment. Simply press the Blue Link button and when prompted for a command, say “Service Link.” An agent will work with you to schedule your appointment. To ensure you are scheduled accurately, provide the campaign code (Campaign 128), when prompted for appointment type.

If your preferred dealer does not have a link to schedule service online or you are unable to make an appointment online, call your Hyundai dealer to schedule an appointment.

**What if you have other questions?**

- If you have any difficulty having this repair performed, we recommend that you call the Hyundai Customer Care Center at 1-855-671-3059. If you are still not satisfied that we have remedied this situation without charge, and within a reasonable amount of time, you may wish to write to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE, Washington, D.C. 20590, or call their toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153), or go to <http://www.safercar.gov>.

If you are a vehicle lessor, Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

We urge your prompt attention to this important safety matter.

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