



IMPORTANT SAFETY RECALL



April 09, 2015

RE: Safety Recall P059 – Occupant Classification Sensor System 'Passenger Airbag OFF'
Lamp Illuminated

Model Year/ Vehicle Affected: 2014-2015MY Range Rover Sport 2013-2015MY Range Rover

National Highway Traffic Safety Administration Recall Number: 15V-093

Dear Land Rover Owner:

This notice is sent to you in accordance with the requirements of the *National Traffic and Motor Vehicle Safety Act*. Land Rover has decided that a defect which relates to motor vehicle safety exists in certain 2014-2015 model year Land Rover Range Rover Sport and 2013-2015 model year Range Rover vehicles. Your vehicle is included in this Recall action.

What is the concern?

A concern has been identified on certain 2014-2015 model year Land Rover Range Rover Sport and 2013-2015 model year Range Rover vehicles where the Occupant Classification Sensor (OCS) may not function correctly at all times.

A light weight (5th percentile female) adult passenger could be mis-classified and the passenger airbag disabled as a result when the vehicle is being driven on very smooth surface roads for a period of time. The "Passenger Airbag OFF" lamp is illuminated in this situation.

In the event of a vehicle crash the adult passenger will not be fully protected by the Supplementary Restraint System (SRS) and could be exposed to an increased risk of injury.

What will Land Rover and your Land Rover Retailer do?

Land Rover is carrying out a recall of the vehicles mentioned above. An authorized Land Rover retailer will update your vehicle's restraints Occupant Classification Sensor Control Module software to the latest level. There will be no charge for this repair.

What should you do?

Contact your preferred Land Rover retailer and provide the retailer with your Vehicle Identification Number (VIN) and request a service date to complete the work required under Program Code P059. During this visit, please take the opportunity to discuss any aspect of your vehicle's operation or performance with the Retailer team who will be pleased to assist you with any questions you may have regarding your vehicle in order for you to get the most out of its advanced features

How long will it take?

The work will be carried out as quickly and efficiently as possible in order to minimize inconvenience to customers and is expected to take approximately 30 minutes, although your retailer may need your vehicle for a longer time due to service scheduling requirements and vehicle conditioning.

Attention Leasing Agencies: Federal regulations require that you forward this recall notification to the lessee within TEN (10) days.

Moved or no longer own a Land Rover?

If you are no longer the owner of this vehicle, Land Rover would appreciate the name and address of the new owner, (if known); please fill out and return the enclosed return postage-paid card

What should you do if you have further questions?

If you have any questions or concerns, please contact the Service Manager at your authorized Land Rover retailer for assistance. If you have any queries or concerns that your local retailer cannot address, please contact the Land Rover Customer Relationship Center at **800-637-6837**, **Option 9**, and one of our representatives will be happy to assist you.

You can also contact Land Rover by email: Visit the website http://www.landroverusa.com, select 'Contact Us' and send an email from the 'Email Land Rover' link.

Should you have the need to contact Land Rover by mail, please use the following address:

Jaguar Land Rover North America, LLC ATTN: Customer Relationship Center 555 MacArthur Boulevard Mahwah, NJ 07430

If you are having difficulty getting your vehicle repaired in a reasonable time or without charge, you may write:

Administrator, National Highway Traffic Safety Administration 1200 New Jersey Avenue, SE Washington, D.C. 20590

Or you may call the toll-free Vehicle Safety Hotline at 888-327-4236 (TTY: 800-424-9153), or log on to **http://www.safercar.gov** to submit a complaint electronically.

Thank you again for selecting Land Rover; your ownership experience is very important to us. We recognize this service visit may be an inconvenience to you. Land Rover, in cooperation with your authorized Land Rover retailer, will strive to minimize any inconvenience to you caused by this program.

Sincerely,

Peter Pochapsky

Customer Experience Manager