

Jaguar Land Rover North America, LLC 555 MacArthur Blvd. Mahwah, NJ 07430

IMPORTANT SAFETY RECALL

March 23, 2015

RE: Safety Recall P056 - Wheel Nut Quality

Vehicle Affected: LR4, Range Rover Sport, Range Rover

Model Year: 2015

National Highway Traffic Safety Administration Recall Number: 15V-092

Dear Land Rover Owner:

This notice is sent to you in accordance with the requirements of the *National Traffic and Motor Vehicle Safety Act*. Land Rover has decided that a defect which relates to motor vehicle safety exists in some 2015 model year Land Rover LR4, Range Rover Spor1t and Range Rover vehicles. Your vehicle is included in this Recall action.

What is the concern?

Wheel nuts installed on the affected vehicles may have been manufactured from raw material where the Ultimate Tensile Strength (UTS) is lower than that required. In this condition some wheel nuts may crack and detach from the wheel hub stud when subjected to shock loading.

In the event of there being (2) or more wheel nuts fitted to a wheel hub where the UTS is lower than required, and the wheel hub is subjected to shock loading, the remaining wheel nuts may not be sufficiently strong to secure the wheel to the wheel hub.

Wheels may therefore detach leading to loss of vehicle control which increases the risk of a vehicle crash.

What will Land Rover and your Land Rover Retailer do?

Land Rover is carrying out a recall of the vehicles mentioned above. An authorized Land Rover retailer will replace all the non-locking wheel nuts on your vehicle. There will be no charge for this repair.

What should you do?

Contact your preferred Land Rover retailer and provide the retailer with your Vehicle Identification Number (VIN) and request a service date to complete the work required under Program Code P056.

During this visit, please take the opportunity to discuss any aspect of your vehicle's operation or performance with the Retailer team who will be pleased to assist you with any questions you may have regarding your vehicle in order for you to get the most out of its advanced features.

How long will it take?

The work will be carried out as quickly and efficiently as possible in order to minimize inconvenience to customers and is expected to take approximately 30 minutes, although your retailer may need your vehicle for a longer time due to service scheduling requirements and vehicle conditioning.

Attention Leasing Agencies: Federal regulations require that you forward this recall notification to the lessee within TEN (10) days.

Moved or no longer own a Land Rover?

If you are no longer the owner of this vehicle, Land Rover would appreciate the name and address of the new owner (if known); please fill out and return the enclosed return postage-paid card.

What should you do if you have further questions?

If you have any questions or concerns, please contact the Service Manager at your authorized Land Rover retailer for assistance. If you have any queries or concerns that your local retailer cannot address, please contact the Land Rover Customer Relationship Center at **800-637-6837**, **Option 9**, and one of our representatives will be happy to assist you.

You can also contact Land Rover by email: Visit the website http://www.landroverusa.com, select 'Contact Us' and send an email from the 'Email Land Rover' link.

Should you have the need to contact Land Rover by mail, please use the following address:

Jaguar Land Rover North America, LLC ATTN: Customer Relationship Center 555 MacArthur Boulevard Mahwah, NJ 07430

If you are having difficulty getting your vehicle repaired in a reasonable time or without charge, you may write:

Administrator, National Highway Traffic Safety Administration 1200 New Jersey Avenue, SE Washington, D.C. 20590

Or you may call the toll-free Vehicle Safety Hotline at 888-327-4236 (TTY: 800-424-9153), or log on to http://www.safercar.gov to submit a complaint electronically.

Thank you again for selecting Land Rover; your ownership experience is very important to us. We recognize this service visit may be an inconvenience to you. Land Rover, in cooperation with your authorized Land Rover retailer, will strive to minimize any inconvenience to you caused by this program.

Sincerely,

Peter Pochapsky

Customer Experience Manager