



Mercedes-Benz

**IMPORTANT SAFETY RECALL 2015020003**

**This notice applies to your vehicle,  
WDDUG6DB8FA123456  
Headlamp Aim Sealing Cap  
NHTSA Recall # 15V087**

Mercedes-Benz USA, LLC

Christian Treiber  
Vice President  
Customer Services

May, 2015

2015020003  
WDDUG6DB8FA123456  
Daniel Selke  
1 Mercedes Drive  
Montvale, NJ 07645

Dear Mercedes-Benz Owner,

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Daimler AG (DAG), the manufacturer of Mercedes-Benz vehicles, has decided that certain Model Year 2015 C-Class vehicles may fail to conform to the requirements of Federal Motor Vehicle Safety Standard (FMVSS) 108, "Lamps, Reflective Devices and Associated Equipment". Our records indicate that your vehicle is included in the affected population of vehicles.

**WE SENT YOU THIS NOTICE BECAUSE WE ARE CONCERNED ABOUT YOUR SAFETY.**

The subject vehicles are designed to meet the requirements of FMVSS 108 S10.18.4 by sealing off the horizontal headlamp adjustment screw in the manufacturing plant with a non-removable sealing cap to prevent any further adjustment. Due to incorrect assembly instructions, the sealing cap might not have been installed on the subject vehicles. If the original horizontal low beam aim is altered, a misaimed headlamp could cause increased glare to oncoming drivers, and may increase the risk of a crash.

To correct this condition, an authorized Mercedes-Benz dealer will retrofit the two sealing caps.

**This service will be provided free of charge.** We are dedicated to always delivering the Best or Nothing – and respect for your time is a top priority. While the minimum repair time is approximately twenty minutes, your dealer can provide you with a better estimate of the overall time for this service visit. As a matter of normal service process, an authorized Mercedes-Benz dealer will also check for other repair measures which might be applicable to your vehicle and this may increase the required working time.

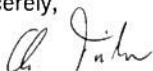

For additional information and to schedule an appointment please contact **MERCEDES-BENZ OF ANYTOWN, 201-555-1234** or another authorized dealer, at your earliest convenience. To locate additional authorized dealers see [www.MBUSA.com/dealerlocator](http://www.MBUSA.com/dealerlocator). **Please mention you are scheduling an appointment to have the headlamp sealing caps installed under Recall Campaign #2015020003.** You may be asked for your 17-digit Vehicle Identification Number (VIN) which, for your convenience, is located above your name at the top of this letter.

In the event that you are no longer the vehicle owner, or have had a change of address, please complete the reverse side and return the updated information in the enclosed envelope. If this is a leased vehicle and the lessor and registered owner receive this notice, please forward this information by first class mail to the lessee within 10 days to comply with Federal Regulations.

Should you have any questions or encounter any difficulty regarding this Recall Campaign please contact an authorized Mercedes-Benz dealer. If for any reason a dealer is unable to remedy your situation, we are always happy to hear from you. Please contact us at 1-(800) FOR-MERCEDES (1-800-367-6372). A vehicle identification number (VIN)-based recall lookup tool, on our MBUSA.com website, now offers a search function that will indicate whether a vehicle has been subject to a safety recall, and whether that vehicle has had the free remedy performed. See [www.MBUSA.com/recall](http://www.MBUSA.com/recall).

If an authorized Mercedes-Benz dealer for any reason is unable to remedy the situation without charge, or within a reasonable amount of time, pursuant to law 49 U.S.C. Chapter 301, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, S.E., Washington, D.C. 20590 or call the toll-free Auto Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153); or go to <http://www.safercar.gov>. We regret any inconvenience this situation may cause you.

Sincerely,

  
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