



Forest River, Inc.

55470 County Road 1, P.O. Box 3030, Elkhart, Indiana 46515-3030 • 574-389-4600 • Fax 574-296-7558

March 18, 2015



IMPORTANT SAFETY RECALL

“This notice applies to your vehicle: 4X4FFLD [REDACTED]”

NHTSA Recall: 15V080 (Previously sent as Service Bulletin SB111014)

Dear Forest River Owner,

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Forest River Inc has decided that a defect that relates to motor vehicle safety exists in the Rockwood/Flagstaff travel trailers and fifth wheels with the Chill Chaser option, which includes the VIN number indicated above.

SAFETY DEFECT

A limited number of Rockwood and Flagstaff units were manufactured with the *potential* of a fire hazard due to excessive foam insulation around the opening and/or loose wiring that could touch the Chill Chaser’s element.

REPAIRS

The unit needs to be inspected by a Forest River dealer. Please contact your dealer to make an appointment. Once at the dealership, the technician will remove the Chill Chaser cover to verify the excessive insulation and/or loose wiring. If those problems exist, they will remedy them according to the instructions mailed to them. This inspection, and possible repair, should not take longer than 30 minutes.

If the dealer is unable to make the repair, please contact the Warranty/Service department of Forest River at (574) 642-2640 and arrangements will be made to have the repair done.

This inspection, and repair if needed, will be done at no charge to you, the customer. It will be covered under warranty.

REFUNDS

If you have paid to have this service performed prior to receiving this notice, you can receive a full refund. Please mail your paid original invoice or receipt to: Forest River, Inc., Rockwood/Flagstaff Division, Attention: Warranty Dept, P.O. Box 333, Millersburg, Indiana 46543.

CHANGED ADDRESS OR SOLD THE VEHICLE?

Any vehicle lessor receiving this recall notice must forward a copy of the notice to the lessee within 10 days.

If your dealer does not make the required repair promptly and without charge, you may contact Forest River Customer Service at (574) 642-2640. You also may contact the National Highway Traffic Safety Administration, 1200 New Jersey Ave. SE, Washington, DC 20590; or call the toll free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

We regret the inconvenience this situation may have caused you. However, Forest River, Inc. believes in the early detection and immediate correction of potential concerns. Thank you for your understanding.

Sincerely,

Forest River Inc.
Rockwood/Flagstaff Division
Warranty and Service