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IMPORTANT SAFETY RECALL

This notice applies to your vehicle. See attached serial number list.

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| NHTSA Safety Recall No. 15V-070 |
|------------------------------------|

March 10, 2015

Dear Altec Owner,

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act, and Canada Motor Vehicle Safety Act.

Altec Industries, Inc. has decided that a defect which relates to motor vehicle safety exists in certain AC18, AC23/25 and AC38 Units equipped with extendible jibs. The jibs on these units can be accidentally pinned in the wrong hole allowing a jib section to move when not expected. The uncontrolled jib movement can possibly cause death or serious injury.

Refer to CSN 610 for the items covered under the warranty policy. Altec will supply, free of charge, a jib pinning kit to correct this condition.

In order to determine if your unit is affected by CSN 610, compare the serial number of your unit with the list of affected units attached to the CSN. The repair can be performed by the customer or you may contact Altec at 1-877-GO-ALTEC (1-877-462-5832) for further assistance. The repair is expected to take 30 minutes to complete.

At any time, you may contact Altec at 1-877 GO ALTEC (1-877-462-5832) with your unit's serial number to determine if there are any other outstanding notices.

For US owners: after contacting Altec, if you are still not able to have the safety condition remedied within a reasonable time, you may write to: Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue SE, Washington, DC 20590 or call 1-888-327-4236 (TTY: 1-800-424-9153) or go to <http://www.safercar.gov>.

For Canadian Owners: if you are still not able to have the safety condition remedied by your dealer within a reasonable time, please contact Altec Customer Service at 1-877-GO-ALTEC (1-877-462-5832).

If you had this repair performed before you received this letter, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall. If you have sold or retired the unit please call Altec at 1-877-GO-ALTEC (1-877-462-5832) so the records may be changed.

If you have leased this equipment to another person or company, you are required by Federal Law to forward a copy of this notice to the lessee by first class mail within ten (10) days of the receipt of this notice.

We are sorry to cause this inconvenience; however we are taking this action in the interest of your safety and continued satisfaction with Altec products.

Thank you for your immediate attention on this important matter.

Customer Service Notice

Date: March 10, 2015

Units Affected: AC18, AC23/26, and AC38 cranes
equipped with extendible jibs (see attached list)

Jib Pinning Kit

Altec is committed to providing our customers with safe and reliable products from initial delivery throughout the useful life of the machine.

The telescopic jibs on the above listed cranes use a large pin to secure the jib in both the extended and the retracted position. If the pin is not inserted into the correct position for use, the extendible jib section can move inside the base jib section until the extendible section hits the end stops. **Death or serious injury can result from uncontrolled jib movement from failure to install the jib pin in the appropriate hole.**

A kit has been developed for each crane model to provide an retained pin system for the jib. Each kit includes a new high-visibility pin and lanyard assembly that attaches the jib pin to the extendible jib. This kit can easily be installed by the customer.

Altec requires that customers owning the affected units order and install the retained jib pin kit. Determine the correct kit for each model using the list below.

| MODEL | KIT PART NUMBER |
|---------|-----------------|
| AC18 | 970538397 |
| AC23/26 | 970538398 |
| AC38 | 970538399 |

The jib pin kit was originally announced on PUN 2014A as a product improvement. In order to increase the number of installations on cranes, Altec has decided to change its field action with this CSN.

This repair is now covered under the Altec Warranty Policy and can be performed by Altec, the customer, or the customer’s warranty provider. A warranty claim must be submitted to be reimbursed for the cost of the kit. If a customer has purchased a kit earlier, they may submit a warranty claim for reimbursement of the cost of the kit. There will be NO labor allowance for the labor to install the kit.

Call 1-877-GO ALTEC (1-877-462-5832) to schedule the work to be done by an Altec service technician. Customers are responsible for the travel costs and labor of an Altec Mobile Service technician if the technician performs the repair at the owner’s location.