



IMPORTANT SAFETY RECALL
This notice applies to your vehicle(s):
[VIN]



To:

RE: Recall of vehicles upfitted by Morgan Olson

Dear (Valued Customer)

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Morgan Olson has decided that certain 2014 Morgan Olson Service Bodies upfitted between 4/11/2014 and 12/18/2014 do not conform to Federal Motor Vehicle Safety Standard No. 108 Lamps, reflective devices, and associated equipment.

The vehicles were upfitted with a cargo body that included rear identification lamps below the rear door. FMVSS 108 requires the identification lamps to be located as high as practicable, and practicability is presumed if the header is larger than 1" above the rear doors.

The vehicles were also built with a license plate lamp mounted incorrectly. FMVSS 108 requires license plate illumination to be substantially even across 8 specified test locations. Discussions with the lamp supplier indicate the affected vehicles do not meet this specification.

Morgan Olson will have an addition 3 identification lamps installed as high as possible on the rear of the vehicle. Morgan Olson will also relocate the license plate and lamp to redistribute light evenly across the plate. This action will be performed by Morgan Olson warranty personnel, or by a local service provider with instructions and material provided by Morgan Olson. The estimated time of repair is 0.5 to 0.7 hours per vehicle, and will be performed for you at no charge. If you have already performed this modification, please contact the Morgan Olson Warranty Dept. at 800-262-3437 to request reimbursement.

Federal law requires any lessor who receives a notification of a determination of a safety-related defect or noncompliance pertaining to any leased motor vehicle shall send the notice to the lessee within 10 days.

We regret any inconvenience that this action may cause you. If you are not able to remedy this defect without charge and within a reasonable time, you may submit a written complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave. SE, Washington, DC 20590; or call the toll free Vehicle Safety Hotline at 1-888-327-4236 (TTY; 1-800-424-9153) or go to <http://www.safercar.gov>.

The National Highway Traffic Safety Administration Campaign ID Number for this recall is 15V-065.

Sincerely,

Phillip M. Ownbey
President and Chief Operating Officer

Morgan Olson
1801 S. Nottawa Street
Sturgis, MI 49091
Phone: 269-659-0200