

SERVICE BULLETIN



UTILITY TRAILER MANUFACTURING CO.

April 13, 2015

UTM Reference: SB-08-174 / #388011
NHTSA Reference #15-E017

IMPORTANT SAFETY RECALL NOTICE

Subject: Haldex Life Seal Long Stroke Brake Chamber RECALL

Dear Valued Customer,

This letter is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Utility Trailer Manufacturing Co. [**Utility**], in consultation with the National Highway Traffic and Motor Vehicle Safety Administration, has decided that a defect that relates to motor-vehicle safety exists in certain 2014 - 2015 VS1RA, VS1DC, VS2DX, VS2RA, and FS2CHA trailers. In response to this situation, Utility is initiating a voluntary safety recall to address the potential defect and to address concerns.

The problem:

Utility Trailer Manufacturing Company's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Affected trailers:

This recall notice provides instructions for the following trailers:

- Dry Vans built between January 9, 2014 and February 12, 2015 with Haldex Life Seal 30/30 Chambers.
- Reefer Vans built between January 9, 2014 and February 12, 2015 with Haldex Life Seal 30/30 Chambers.
- Flat Beds built between January 9, 2014 and February 12, 2015 with Haldex Life Seal 30/30 Chambers.

You are receiving this notice because Utility's records show you as the purchaser of one of the affected trailers.

- Attached is a list of your trailers' VIN; if your trailer is not equipped with a Haldex Life Seal Long Stroke 30/30 Brake Chamber, please disregard this notice.

What the dealer will do:

Dealers that have trailers listed on warranty note (388011) will be contacted directly by UTM and provided a VIN list of trailers affected by recall# 15-E017. Trailers identified with Haldex Life Seal Long Stroke 30/30 chambers will be replaced by Haldex Gold Seal Long Stroke 30/30 chambers.

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Brake Chamber Replacement:

1. Identify trailer VIN per the list provided by Utility Field Service
2. Call Haldex for the necessary supply of Gold Seal 3030 Long Stroke chambers
3. Identify that the chamber meets the replacement criteria
4. Replace all Haldex Life Seal 3030 Long Stroke chambers as pertaining to the recall
5. Replace with Haldex Gold Seal 3030 Long Stroke chambers
 - ❖ Gold Seal 3030 long stroke will carry a 6 year warranty through Haldex
 - ❖ Replace 4 chambers at a total rate of 2.5 hours for labor
6. Fill out attached Gold Seal Replacement Form and return to Haldex
7. Ship take-off Haldex Life Seal 3030 Long Stroke chambers per the following instructions:

Shipments with a net weight under 300 lbs:

Pack in individual boxes, each weighing less than 50 lbs.

Ship collect to:

Haldex
10715 NW Airworld Drive
Kansas City, MO 64153
Use UPS account AW5547

***Please include RMA# LSNG32014 in UPS reference field 1 or 2.**

Shipments with a net weight over 300 lbs (but less than 10,000 lbs):

Pack in individual boxes, stack and wrap on a pallet.

Ship to:

Haldex
10715 NW Airworld Drive
Kansas City, MO 64153
Bill charges as 'collect'
Use FedEx Freight, priority service, account 558485612

***Please include RMA# LSNG32014 on the carrier's bill of lading.**

Shipments over 10,000 lbs:

Please contact Haldex customer service hotline at 1-800-752-2501

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Please see [NHTSA recall# 15-E017](#) for more details.

If you need help:

If your effected Life Seal actuator units and/or vehicles with these units have not been replaced within a reasonable time after defect notification, please contact:

Haldex Brake Products Corporation
Technical Services/ Customer Service
10930 N. Pomona Ave.
Kansas City, Missouri 64153
1-800-752-2501
HaldexHotline@Haldex.com

You may also submit complaints to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, S.E., Washington D.C. 20590; or, call the toll-free Vehicle Safety Hotline at 1-888-327-4236, (TTY: 1-800-424-9153); or, go to <http://www.safercar.gov>, if it is believed that Haldex Brake Products Corp. has failed to remedy the defect without charge, or has failed to remedy the defect within a reasonable time.

If you are the lessor of this vehicle:

Please forward a copy of this notice to the lessee within ten days to comply with federal regulations.

We apologize for any inconvenience this safety recall may cause, but your safety is our first concern. Thank you for your understanding.

Sincerely,

Utility Trailer Manufacturing Co. / Field Service Department