

IMPORTANT SAFETY RECALL NOTICE

Affected VIN: V [REDACTED]

1/21/2015

RE: 2015 Model Year – Husqvarna FE 350S, FE 501S

Dear Husqvarna Motorcycles Customer:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Husqvarna Motorcycles North America, Inc. has decided that a defect which relates to motor vehicle safety exists in certain FE 350S, FE 501S motorcycles. To ensure the highest level of safety, performance, reliability and customer satisfaction, it is necessary to have the tightening torque of the piston rod to the fork cap inspected by an authorized Husqvarna Motorcycles Dealer free of charge.

On affected models, during use there is a possibility that the piston rod could loosen causing the piston rod to become detached from the fork cap. This could cause the piston rod to become locked within the fork tube which may result in improper fork performance, potentially destabilizing the front end of the motorcycle; this could lead to a crash and may cause injury or death to the rider or others. The cause of the defect is due to an improper tightening torque of the piston rod to the fork cap from the supplier. To remedy this defect the tightening torque must be checked by an authorized Husqvarna Motorcycles dealer.

It is mandatory that you discontinue riding your motorcycle until the defect has been repaired. Please contact your authorized Husqvarna Motorcycles Dealer (log onto www.husqvarna-motorcycles.com for a complete dealer listing) as soon as possible and make an appointment to have the piston rod tightening torque checked and verified. Please present a copy of this letter along with your motorcycle to your local authorized Husqvarna Motorcycles dealer. There will be no charge for the torque verification of the piston rod to fork cap procedure.

If you experience difficulties in obtaining the verification of the proper tightening torque of the piston rod to the fork cap from an authorized Husqvarna Motorcycles Dealer please contact Husqvarna Motorcycles North America, Inc. Customer Relations at (888) 985-6090 for assistance. Furthermore, you may write the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, S.E., Washington, DC 20590 or call 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

If you have already had the tightening torque of the piston rod to fork cap checked prior to receiving this letter, you may be eligible to receive reimbursement for the cost. For reimbursement details contact Husqvarna Motorcycles North America, Inc. Customer Relations at (888) 985-6090 for details.

If you have sold, traded or no longer own this motorcycle, it is important for the safety of the current owner that you inform Husqvarna Motorcycles of current ownership or unknown ownership status by returning the second page of this letter in the enclosed self-addressed prepaid postage envelope.

We apologize for any inconvenience and want to assure you that our commitment together with all Husqvarna Motorcycles Dealers to provide you with the highest level of service, support and customer satisfaction.

Best Regards,
Dealer Technical Service and Warranty Department
Husqvarna Motorcycles North America, Inc.