



AUTOMOBILE DIVISION
American Honda Motor Co., Inc.
1919 Torrance Blvd., – P.O. Box 2215
Torrance, CA 90509-9870

February 2016

NHTSA Recall 15V-045

IMPORTANT SAFETY RECALL NOTICE

VIN: <VIN>

Dear <First Name/Last Name>:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

What is the reason for this notice?

Honda has decided that a defect which relates to motor vehicle safety exists in certain 2003–2004 model year Odyssey vehicles. There is a potential failure with the SRS electronic control unit which may cause an airbag to deploy without a crash. An airbag that inadvertently deploys while the vehicle is in motion may distract the driver, increasing the risk of a crash.

In March 2015, you were sent an interim notice advising you that the final remedy was not available. **This notice is being sent to inform you that the part needed to perform the final remedy is now available.**

What should you do?

Call any authorized Honda dealer and make an appointment to have your vehicle's SRS electronic control unit replaced **at no cost to you.**

Once you make an appointment for your vehicle, be advised that the complete inspection and repair time may take approximately 42 minutes; however, please ask your dealer for the specific time your vehicle will need to be at the dealership.

If the SRS indicator light on the vehicle instrument panel is on or comes on, this recall will not address that problem. Honda strongly recommends you authorize the Honda dealer to diagnose and repair the SRS to allow the SRS system to function as designed.

Who to contact if you experience problems?

If you are not satisfied with the service you receive from your Honda dealer, you may write to:

American Honda Motor Co., Inc.
Honda Automobile Customer Service
Mail Stop 500-2N-7A
1919 Torrance Blvd.
Torrance, CA 90501-2746

If you believe that American Honda or the dealer has failed or is unable to remedy the defect in your vehicle, without charge, within a reasonable period of time (60 days from the date you first contact the dealer for a repair appointment), you may submit a complaint to:

Administrator
National Highway Traffic Safety Administration
1200 New Jersey Ave., SE
Washington, DC 20590

Or call the toll-free Safety Hotline at 888-327-4236 (TTY 800-424-9153), or go to <http://www.safercar.gov>.

What to do if you feel this notice is in error:

Registration records indicate that you are the current owner or lessee of a 2003–2004 Honda Odyssey involved in this campaign. If this is not the case, or the name/address information is not correct, please complete and sign the Information Change Card and return it in the enclosed postage-paid envelope. We will then update our records.

What if you already had your vehicle repaired for this issue?

If you previously paid to have the SRS ECU repaired or replaced, you may be eligible for reimbursement. Refer to the attached Instructions for Reimbursement for the eligibility requirements and the reimbursement procedure.

Lessor Information:

Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within 10 days.

If you have questions:

If you have any questions about this notice, or need assistance with locating a Honda dealer, please call Honda Automobile Customer Service at 1-888-234-2138. U.S. customers can also locate a dealer online at www.hondacars.com. Customers in U.S. territories, please contact your local dealer/distributor.

We apologize for any inconvenience this recall may cause you.

Sincerely,

American Honda Motor Co., Inc.
Honda Automobile Division

Campaign #JN6 / Service Bulletin #15-013