

RECREATIONAL VEHICLE
SAFETY RECALL NOTICE
Safety Recall: 15V-035
February 4, 2015

IMPORTANT SAFETY RECALL

«Owner_name»
«Street»
«City», «State» «Zip»

This notice applies to your vehicle: «VIN»

Dear «Owner_name»:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. CrossRoads RV (CrossRoads) has decided that a defect which relates to motor vehicle safety exists in certain model 2015 Z-1 travel trailers. As a result, CrossRoads is conducting a safety recall. We apologize for any inconvenience this action may cause you; however your safety and continued satisfaction are of the utmost importance to us.

Reason for this recall

It has been decided that certain Z-1 travel trailers were built with the incorrect label on the front loading ramps which indicates the maximum weight allowed on the loading ramps. The incorrect labels indicated a maximum weight rating of 700 lbs. but the correct value should be 500 lbs.

What we will do

CrossRoads has enclosed the corrected labels to remedy the situation.

What we need you to do

At your earliest convenienc, apply the new cargo loading labels directly over top of the existing labels on your trailer. If you have questions concerning this recall or if you need any assistance, please contact the **CrossRoads Warranty/Service Department** by mail at Crossroads RV Inc., P.O. BOX 40, Topeka, IN 46571, by email at 'service@crossroadsrv.com', or by phone at 855-226-7496.

If you had appropriate repairs completed prior to receipt of this recall notice, and if you incurred any direct cost in connection with obtaining such repair, you may be eligible to receive reimbursement from CrossRoads by contacting the **CrossRoads Warranty/Service Department**.

If after contacting CrossRoads Customer Service you are still not satisfied we have done our best to remedy this situation, you may also submit a written complaint to: Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE, Washington, DC 20590. You may call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153; or go to <http://www.safercar.gov>.) Federal regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

Thank you for your attention and cooperation in this matter.

Sincerely,
CrossRoads RV

Alicia Dunafin
Warranty Manager
cc: National Highway Traffic Safety Administration (NHTSA)

