Representative Letter – Customer letters are brand, model and model year specific; listing the 17-digit VIN and are personalized.



IMPORTANT SAFETY RECALL

February 2015

This notice applies to your vehicle, VIN: _____.

Dear General Motors Customer:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

General Motors has decided that a defect which relates to motor vehicle safety exists in certain 2015 model year Chevrolet Corvette vehicles. As a result, GM is conducting a safety recall. We apologize for this inconvenience. However, we are concerned about your safety and continued satisfaction with our products.

IMPORTANT

- Your vehicle is involved in GM recall 14857.
- Schedule an appointment with your GM dealer.
- This service will be performed for you at **no charge**.

Why is your vehicle being recalled?	The toe link outer ball joint may not have been properly fastened to the knuckle in the right rear suspension during the assembly process. A loose toe link can cause the rear suspension to make loud metallic noises, particularly when the vehicle is travelling around corners or over bumps or potholes. Over time, if this condition is not addressed, the toe link could separate. If separation of the toe link occurs while the vehicle is being driven, it would create sudden vehicle instability, increasing the risk of a crash.
What will we do?	Your GM dealer will inspect the knuckle for damage and replace any damaged parts as necessary. If no damage is noted, your dealer will reassemble the toe link with a new nut and fasten it to the proper torque specification. This service will be performed for you at no charge . Because of service scheduling requirements, it is likely that your dealer will need your vehicle longer than the actual inspection time of 25 minutes. If part replacement is required, an additional 2 hours and 15 minutes will be required.
What should you do?	You should contact your GM dealer to arrange a service appointment as soon as possible.
Do you have questions?	If you have questions or concerns that your dealer is unable to resolve, please contact the appropriate Customer Assistance Center at the number listed below.

Division	Number	Text Telephones (TTY)
Chevrolet	1-800-222-1020	1-800-833-2438
Guam	65-6267-1752	
Puerto Rico – English	1-800-496-9992	
Puerto Rico – Español	1-800-496-9993	
Virgin Islands	1-800-496-9994	
GM Medium Duty Truck	1-800-862-4389	

If after contacting your dealer and the Customer Assistance Center, you are still not satisfied we have done our best to remedy this condition without charge and within a reasonable time, you may wish to write the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE, Washington, DC 20590, or call the toll-free Vehicle Safety Hotline at 1.888.327.4236 (TTY 1.800.424.9153), or go to http://www.safercar.gov. The National Highway Traffic Safety Administration Campaign ID Number for this recall is 15V031.

Federal regulation requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

Jeffrey M. Boyer Vice President Global Vehicle Safety

GM Recall #14857