

Polaris Industries Inc. P.O. Box 47700

Medina, MN 55340-9960

Slingshot Division

# IMPORTANT SAFETY RECALL

# This notice applies to your vehicle

**VIN: INSERT VIN HERE** 

Recall Campaign: 15V-022 – Steering Rack Recall Campaign: 15V-020 – Roll Hoops Subject: 2015 Slingshot / Slingshot SL Steering Rack & Roll Hoop Replacement PLEASE READ IMMEDIATELY

VIN
FIRST NAME LAST NAME
ADDRESS
CITY, ST ZIP

#### Dear Slingshot Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. The Slingshot Division of Polaris Industries Inc. has decided that two defects which relate to motor vehicle safety exist in some 2015 Slingshot vehicles. Our records indicate that you have purchased a vehicle affected by both safety concerns.

#### The reason for this recall:

First, Polaris has determined that some Slingshot vehicles were manufactured with a steering rack that does not meet Polaris quality standards. In some vehicles, the upper pinion bearing for the steering rack assembly could fail unexpectedly, allowing the pinion to move so that it no longer is engaged with the steering rack. The result of such a failure could be a loss of steering. This could cause the vehicle operator to lose control, increasing the risk of a vehicle crash.

Second, but unrelated to the steering safety concern, Polaris has determined that some Slingshot vehicles were manufactured with roll hoops that do not meet quality specifications. Roll hoop hardness was negatively impacted during a thermal process which occurred during paint treatment. In the unlikely event of a rollover, a roll hoop that does not meet our quality specification may not provide the level of protection that the Slingshot division intends, increasing the risk of an injury.

### What Polaris and your dealer will do:

On January 21, 2015, Polaris published Safety Recall Bulletins (SLI-15-01 and SLI-15-02) to all Slingshot dealers, with the appropriate instructions to replace the affected steering rack and roll hoops. Repairs will be made by an authorized Slingshot dealer at no cost to you. The actual repairs should take under three hours to perform; however, it may take longer due to service scheduling requirements.

#### What you should do:

Contact your authorized Slingshot dealer to schedule an appointment to have the bulletin repairs performed. Do not attempt repairs yourself. Repairs must be done only by an authorized Slingshot dealer.

You should stop driving your Slingshot and not allow others to drive or ride in the vehicle until the bulletin repairs have been performed

## If you have questions or if you need more information:

While your Slingshot dealer is in the best position to answer your questions, if you have any questions that your dealer cannot address, if you are having difficulty obtaining the recall repairs outlined in this letter, or if you need assistance finding a Slingshot dealer, please visit the Slingshot web site at <a href="http://www.polaris.com/en-us/slingshot">http://www.polaris.com/en-us/slingshot</a> or contact our Slingshot Consumer Service Department by calling 1-855-863-2284.

This notice was mailed to you according to our most current registration information. If you no longer own your Slingshot vehicle, please contact your local Slingshot dealer to have the ownership information changed. The Slingshot Consumer Service Department cannot change ownership information without identification. Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within 10 days.

If you have had either of these repairs performed before you received this letter, you may be eligible to receive reimbursement for the cost of obtaining pre-notification remedies for the problems associated with this recall campaign. For more information regarding reimbursement please contact your Slingshot dealer or the Slingshot Consumer Service Department using the information above.

If you believe that the Slingshot Division of Polaris Industries Inc. has failed to remedy these defects without charge or is unable to do so within a reasonable time, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue SE., Washington, D.C. 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or on the web go to http://www.safercar.gov.

Please accept our apologies for any inconvenience this may cause you. Your safety and continued satisfaction with your Slingshot is our primary concern. Thank you for your prompt attention to this matter.

Sincerely,

Polaris On-Road Vehicles