



903 South Main Street • P.O. Box 460 • Middlebury, IN 46540 • (574) 825-5861 • Fax (574) 825-7354

January 2015

IMPORTANT SAFETY RECALL
This Notice Applies To Your Recreational Vehicle VIN #
NHTSA Recall Campaign # 15V-017

Name
Address
City, State, Zip

Dear Valued Jayco Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Jayco has decided that a defect which relates to motor vehicle safety exists in certain Model Year 2015 Eagle Fifth Wheels March 13, 2014 through August 1, 2014. The Federal Certification Label and the CSA Data Sheet incorrectly note the tire size as ST225/75R15D when the correct tire size on fifth wheels is ST235/80R16E. Incorrect tire size could lead to excessive wear and may cause instability in towing of the travel trailer which could increase the risk of a crash causing personal injury or property damage.

The remedy is replacement of the current Federal Certification Label and the CSA Data Sheet with the correct label showing tire size as ST235/80R16E. The corrected labels are included with this notification. You may replace the labels or you can take to your Jayco Dealer to perform this recall at no charge to you. If you choose to perform this call, please follow the included instructions and return the enclosed document to Jayco to confirm the repair has been completed. If you have had this repair performed before you received this letter, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall. For more information or if you are unable to have this repair performed, please contact Jayco Customer Service at 800-283-8267 for assistance.

If your Jayco dealer is unable to perform the recall within a reasonable time frame, please contact Jayco Customer Service at 800-283-8267 for further instructions. If you choose to take your vehicle to a non-Jayco dealer, they must contact Jayco prior to making the recall repairs for proper authorization and instruction. Federal regulations require that any vehicle lessor receiving this notice must forward a copy of this notice to the lessee within **ten days**.

If, however, you take your recreational vehicle to your dealer on the agreed service date and the dealer does not remedy this condition on that date or within three (3) days, please contact our Customer Service Department at 800-283-8267. If after contacting your dealer and Customer Service you are not able to have the safety defect remedied without charge and/or within a reasonable time, you may wish to submit a written complaint to the Administrator, national Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

We apologize for any inconvenience this may cause. However, we have taken this action in the interest of your safety and continued satisfaction with your Jayco recreational vehicle.

Sincerely,

Jayco

Instructions and Corrected Labels are enclosed