

NHTSA Safety Recall 15V-010

TO: Winnebago Towables Dealers

SUBJECT: Campaign #001 – LP Line Bump Stop

The National Traffic and Motor Vehicle Safety Act, as amended, provides that each vehicle which is subject to a recall campaign of this type must be adequately repaired within a reasonable time after the owner has tendered it for repair. A failure to adequately repair within 60 days after tender of a vehicle is prima facie evidence of failure to repair within a reasonable time.

If the condition is not adequately repaired within a reasonable time, the owners may be entitled to an identical or reasonably equivalent vehicle at no charge or to a refund of the purchase price less a reasonable allowance for depreciation.

To avoid having to provide these burdensome solutions, every effort must be made to promptly schedule an appointment with each owner and to repair their vehicle as soon as possible. As you will see in reading the enclosed copy of the letter which is being sent to owners, the owners are being instructed to contact Winnebago Towables if you do not remedy the condition within five days of the mutually agreed upon service date. If the condition is not remedied within a reasonable time, they are instructed on how to contact the National Highway Traffic Safety Administration.

REASON FOR THIS RECALL

Winnebago Towables. has decided that a defect which relates to motor vehicle safety exists on certain 2013 to 2015 model year Winnebago Minnie and Sunny Brook Remington (Models 2201DS, 2200DS, 2450BHS and 2451BHS) travel trailers.

These travel trailers were manufactured May 7, 2012 through November 13, 2014. These vehicles may encounter axle contact with the black LP pipe fitting, creating a broken or cracked fitting. This could result in LP gas being released. If the propane gas continues to flow, it has the potential to ignite resulting in the possibility of personal injury and/or vehicle and property damage.

OWNER NOTIFICATION

Owners will be notified of this campaign on their vehicles by Winnebago Towables. For all units in your inventory, the notification will be mailed to you. <u>DO NOT DELIVER TO A CUSTOMER ANY</u> <u>SUBJECT UNIT UNTIL CORRECTIVE ACTION HAS BEEN TAKEN</u>. Enclosed is a list of vehicles shipped to you.

DEALER CAMPAIGN RESPONSIBILITY

Dealers are to service all vehicles subject to this campaign at no charge to owners regardless of age of vehicle or ownership from this time forward.

Whenever a vehicle subject to this campaign is taken into new or used vehicle inventory or it is in your dealership for service in the future, you should take the steps necessary to be sure the campaign correction has been made before reselling or releasing the vehicle. Owners of vehicles recently sold from your new vehicle inventory are to be contacted by the dealer and arrangements made to make the required correction according to instructions contained in this campaign.

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INSTRUCTION TO PERFORM CAMPAIGN #001 – LP Line Bump Stop

Affected Models:

Certain 2013 to 2015 model year Winnebago Minnie and Sunny Brook Remington (Models 2200DS & 2450BHS Remington 2201DS and 2451BHS Minnie) travel trailers.

Repair Procedure:

Refer to instruction sheet regarding inspection and installation of the bump stop, if necessary.

Parts Information:

Order the following Part Kit from Winnebago Towables. You will need the Winnebago Towable serial number of the affected vehicle to place the order. Contact Winnebago Towables Parts Department by telephone at (574) 825-5250 or by fax at (574) 825-0818 or by email at <u>partswoi@wgo.net</u>.

> Part #2RR800-15-701

REIMBURSEMENT

When the service has been completed, submit the labor amount and labor operation number listed below. Your repair order must be properly signed by both the dealer and the owner.

	OPERATION NUMBER	TIME ALLOWANCE
LP Line Inspection	44010101	.2
OR		
LP Line Inspection & Bump Stop Installation	44010201	.5

Thank you for your cooperation.

Winnebago Towables Middlebury, IN 46540

Enclosures



IMPORTANT SAFETY RECALL

NHTSA Safety Recall 15V-010

This notice applies to your vehicle:

VEHICLE SERIAL

Dear Owner:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

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Our records indicate that you have purchased a vehicle with the serial number which appears above.

WHAT WE WILL DO

Winnebago Towables dealers will inspect and add a bump stop to protect the LP fitting, if necessary, at no charge to you.

WHAT YOU SHOULD DO

Please contact your Winnebago Towable dealer immediately to arrange for an appointment. The labor time necessary to perform this correction will be approximately half hour. Please allow time for the dealer to process your vehicle.

Winnebago Towables dealers are best equipped to obtain parts and provide service to ensure your vehicle is corrected as promptly as possible. HOWEVER, if you take your vehicle to the dealer on the agreed date and he does not service this condition on that date or within five days, we recommend you contact Winnebago Towables (574-825-5250). If you are still unable to obtain such service without charge to you and within a reasonable time, you may contact The Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue S.E., Washington, DC 20590 or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153) or go to http://www.safercar.gov.

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IF YOU HAVE PREVIOUSLY PAID FOR THIS REPAIR

If you have paid to remedy this issue, you may be eligible for a refund. To obtain information on a refund, contact Winnebago Towables by email at <u>warrantywoi@wgo.net</u> or write us at Warranty & Service Department, P.O. Box 2001, Middlebury, IN 46540 or by telephone at (574) 825- 5250.

IF YOU HAVE CHANGED ADDRESS OR SOLD THE VEHICLE

If you have changed address or sold or traded your vehicle, please let us know by contacting Winnebago Towables by email at <u>warrantywoi@wgo.net</u> or in writing at Warranty & Service Department, P.O. Box 2001, Middlebury, IN 46540 or by telephone at (574) 825-5250.

Presentation of this letter to the service center will assist in making the necessary correction to your vehicle in the shortest possible time.

Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

We are sorry to cause you this inconvenience; however, we have taken this action in the interest of your safety and continued satisfaction with our products. This letter does not constitute an acknowledgment of legal liability.

Winnebago Towables Middlebury, IN 46540

Enclosure



INSTRUCTIONS TO PERFORM CAMPAIGN 001

Models Affected:

Certain 2013 to 2015 model year Winnebago Minnie and Sunny Brook Remington (Models 2201DS, 2200DS, 2450BHS and 2451BHS) travel trailers.

These units were manufactured between May 7, 2012 and November 13, 2014.

Tools Required:

- Screw Gun
- 3/8 SAE drive bit

Kit Includes:

- Instructions
- 4-1/4x1 self-tapping screws
- 1-8x2x1 11 GA Steel Bump Stop

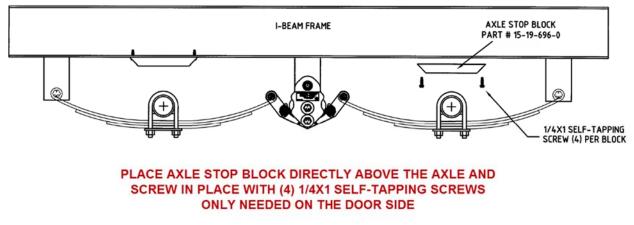
Inspection Procedure:

Under the unit on the door side either just in front or behind the axles, visually check the LP black pipe fitting to ascertain if the fitting is directly above the axle travel. If the axle will not come in contact with the fitting, no further action is necessary.

Repair Procedure:

If the inspection determines the LP line pipe fitting may encounter contact with the axle:

- 1. Hold or clamp bump stop to frame rail to protect LP fitting as shown in image below.
- 2. Attach 4- 1/4x1 self-tapping screws into the pre-designated holes tightening down until snug.



SHOWN WITHOUT WHEELS AND BRAKE DRUMS FOR CLARITY