

IMPORTANT SAFETY RECALL



January 4, 2016

Dear Customer:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Cooper Tire & Rubber Company has decided that certain Cooper Zeon LTZ tires fail to comply with the requirements of Federal Motor Vehicle Safety Standard (FMVSS) No. 139, "New Pneumatic Radial Tires for Light Vehicles." A non-compliance which relates to motor vehicle safety exists in all tires identified as follows:

Product Name	Size	DOT Serial Number	Brand
COOPER ZEON LTZ	275/55R20 XL	UT Y1 CN9 3515 thru 3715	Cooper

The following illustration shows the DOT information on a sample of the affected tires. DOT sequence begins with UTY1 CN9 ---- and ends with a date code (2-digit week and 2-digit year) between 3515 and 3715 inclusive.



Cooper Tire & Rubber Company has determined that the affected tires fail to comply with the requirements of 49 CFR 571.139 S6.3.2.(a) Tire Endurance. At various distances during the specified endurance test, the subject tires may develop and exhibit tread lug chunking or tread edge cracking. If left unattended, the tire could lose air and risk loss of steering control and may contribute or result in a vehicle crash.

Cooper Tire & Rubber Company is recalling all of the tires with the identification number(s) above. To ensure your safety and satisfaction with our product, we request that you return the recalled tires and this letter to your dealer. If the inspection verifies that you have a tire or tires with the suspect identification number, they will be replaced, mounted and balanced at no charge to you if you have presented them for remedy within sixty (60) days after (i) receipt of this letter or (ii) notice that a replacement tire is available (if not available at the time of inspection). It is expected that replacement tires will be available at the time of the inspection.

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However, if the tires are not available at the time of inspection, they will be available within twenty-one (21) days. After expiration of the sixty (60) day period, tires will be replaced under our normal adjustment policy.

The time required to determine if the tire is subject to RECALL is only a few minutes and approximately thirty (30) minutes per tire if replacement is required.

Should any questions or problems arise while your tires are being inspected or replaced, please call the Cooper Tire Consumer Relations Department at 800-854-6288. We will attempt to be of service to you. In the event you believe we have failed to or are unable to replace your tire(s) without charge to you, within the sixty (60) day period described above, you may so notify the Secretary of Transportation at the following address: Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE, Washington, DC 20590, or phone NHTSA's Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153; or go to <http://www.safercar.gov>).

If you've had your tires replaced before you received this letter, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall. For more information contact the Cooper Tire Consumer Relations Department at 800-854-6288.

We regret this inconvenience, but are sure that you understand our interest in your safety and satisfaction with your tires. Please see your dealer immediately for free replacement of the recalled tires. Give this letter to them so that it can be returned to us for purposes of this recall.

Sincerely,



William N. G. Geaman, Jr.
Manager, Consumer Quality Systems

TO BE COMPLETED BY DEALER

Tires inspected and replaced _____
(date)

Dealer stamp or name and address

Dealer: Please complete the above section: attach letter to the Manufacturer's Tire Claim Form and return the Claim Form(s) and recalled tire(s) per our standard adjustment procedures.