



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

February 24, 2015

Mr. Michael Scott
Mercedes-Benz USA, LLC - DBA Sprinter
8501 Palmetto Commerce Pkwy
Ladson, SC 29456

NVS-215SM
15V-082

Subject: Abutting Wedge Incorrectly Installed

Dear Mr. Scott:

This letter serves to acknowledge Mercedes-Benz USA, LLC - DBA Sprinter's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

MERCEDES BENZ/SPRINTER 2500/2015
MERCEDES BENZ/SPRINTER 3500/2015

Mfr's Report Date: February 12, 2015

NHTSA Campaign Number: 15V-082

Components:

STRUCTURE:BODY:DOOR

Potential Number of Units Affected: 5,586

Problem Description:

Mercedes-Benz USA, LLC - DBA Sprinter (Sprinter) is recalling certain model year 2015 Sprinter 2500 and 3500 vehicles manufactured July 1, 2014, to October 14, 2014. In the affected vehicles, the abutting wedge, a component attached to the door jam to make opening the door easier after a severe frontal impact, may have been installed incorrectly.

Consequence:

If a vehicle that has an incorrectly installed abutting wedge is involved in a severe frontal accident, a greater force may be necessary to open the doors, increasing the risk of injury.

Remedy:

Sprinter will notify owners, and dealers will check the installation of the abutting wedge, correcting it as necessary, free of charge. The recall is expected to begin in March 2015. Owners may contact Sprinter customer service at 1-877-762-8267.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.



We have received Sprinter's proposed owner notification letter and it is currently under review. You will be notified of any changes or concerns once our review is complete.

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Sarah Mcshane who may be reached by phone at 202-366-7401, or by email at sarah.mcshane@dot.gov or through the office email at rmd.odi@dot.gov. We look forward to working with you.

Sincerely,

A handwritten signature in black ink, appearing to read "J. Timian", with a stylized flourish at the end.

Jennifer Timian
Chief, Recall Management Division
Office of Defects Investigations
Enforcement