

July 2016



TO: ALL U.S. FCA DEALERSHIPS
ATTN: PRINCIPAL, SERVICE MANAGER & PARTS MANAGER
SUBJECT: SAFETY RECALL R71 – SUN VISOR WIRING

In an effort to provide enhanced support and communication for open campaigns, FCA and Mopar ask that you read this important announcement regarding Safety Recall R71

Model	MY	Estimated Volumes	Total VINs
(WD) Dodge Durango	2011-2012		97,150
(WK) Jeep Grand Cherokee	2011-2012		291,450

NOTE: This recall applies only to the above vehicles equipped with a sun visor vanity light (sales code GNC) built through September 01, 2012 (MDH 090100)

The sun visor vanity lamp wiring on about 388,600 of the above vehicles may experience a high resistance short after a service repair to the sun visor, headliner or while gaining access above the headliner. This may result in an inoperative vanity lamp and an increased risk of fire. The sun visor wiring must be inspected on all involved vehicles that may have had an improper service procedure.

R71 Sun Visor Wiring Parts Plan / Rate of Supply

- An initial parts allocation was distributed to dealers beginning 7/20/2016 to repair approximately 20% of the assigned vehicle quantity prior to parts ordering availability
- The main color variant Visor (**CBXZR711AA**) will initially be on Campaign ARO. Parts replenishment is based on warranty claims processed, making it important to ensure your recall claims are up-to-date. This ensures your WINV position is accurate and supports continuous restocking
- Several of the parts identified in the repair may already be in stock at your dealership. Please refrain from ordering incremental R71 parts inventory through the expediting Web Request process and verify your current inventory prior to ordering incremental part quantities.
- The initial repair instructions stated 04443633AC (Primer, Corrosion Resistant). The correct part number is **04443633**, the repair instructions will be revised to reflect this change.
- The DealerCONNECT Warranty Information Center (WIC) Safety Recall P36 – Claim Processing Tip will be updated and include Safety Recall R71 for assistance with claiming NPN quantities of tape.
- The Campaign Order Management Guide located in Recall Central is updated weekly. It will reflect when the part supply is no longer limited and the managed allocation is removed.

Part Numbers	Ordering Method	Quantity per repair	Inventory as of 7/20/2016	Short Term Inventory in Process
CBXZR711AA	Campaign ARO	1	35,547	15,000
CBXZR712AA	5 every 7 days	1	12,416	5,000
CBXDP361AB	Free Demand	1	113,802	10,000
1MZ82HL1AC	2 every 7 days	Only if damaged	9,442	N/A
1MZ82HDAAC	5 every 7 days	Only if damaged	67,482	N/A

For complete details, refer to the Dealer Service Instructions for R71 in DealerCONNECT. Additional information is available through the various resources in the Recall Central link, located in DealerCONNECT.