

SAFETY RECALL NOTICE

TO: All Dealers

H&H Trailers, LLC has determined that a safety defect may exist in the following trailers manufactured by H&H Trailers, LLC from November 2014 through October 15, 2015: GCA Golf Car Trailer, AMS Bike Trailer, RSA Rail Side Single Axle Utility Trailers, RSA Rail Side Tandem Axle Utility Trailers, SSA Solid Side Single Axle Utility Trailers, and SSA Solid Side Tandem Axle Utility Trailers. A full list of VIN numbers for the affected trailers is available at www.hhtrailer.com and is attached to this notice. A recall to address this issue is being initiated effective February 1, 2016.

The defect involves the trailer gate hinge. This defect could result in the trailer gate hinge bending or breaking. If the trailer gate hinge breaks, it could result in personal injury or property damage. Additionally, if the trailer gate hinge breaks during transport, it could cause a crash. As a result, we are asking that all users cease use of the affected trailers until they have been repaired pursuant to the applicable service bulletin.

Owners will be notified by mail and by other means about the recall and will be instructed to contact the nearest H&H Trailers authorized dealer to have new gate hinges installed on the trailer. There is no cost to the owners for this recall. To assist with owner notification, H&H Trailers requests that you provide the following with respect to any GCA Golf Car Trailer, AMS Bike Trailer, RSA Rail Side Single Axle Utility Trailers, RSA Rail Side Tandem Axle Utility Trailers, SSA Solid Side Single Axle Utility Trailers, and SSA Solid Side Tandem Axle Utility Trailers you have sold since November 1, 2014: 1) the VIN number of the trailer; 2) the purchaser's name; and 3) the purchaser's contact information. It is imperative that H&H Trailers receive this information within ten (10) days of your receipt of this notice.

H&H Trailers, LLC will begin shipping gate hinge kits to its authorized dealers on or around February 1, 2016. Please let us know immediately if you need additional kits. As an authorized dealer, if an owner brings in a trailer affected by the recall, you should replace the trailer gate hinges as instructed in the gate hinge kits. H&H Trailers is also making a YouTube video available to assist with the repairs. You should not charge the customer for this replacement. H&H will reimburse its authorized dealers for the work upon the proper submission of the Warranty Claim form. Information regarding reimbursement and the necessary documentation will be made available to you with the shipment of the gate hinge kits. Please immediately discard all old gate hinges upon the completion of the repair work.

Please be reminded that it is a violation of Federal law for you to sell or lease the trailers identified above which are covered by this notification until this recall has been performed on the gate hinges of those trailers. Substantial civil penalties apply to violations of this law. If you have any of the trailers with the designated VIN numbers, you must perform the repair work before it can be sold or used.

Your assistance with this recall is appreciated. Should you have any questions or concerns, please contact H&H Trailers, LLC at (712) 542-2618 or warranty@hhtrailer.com.