



REV Recreation Group
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IMPORTANT SAFETY RECALL INFORMATION #151216REV

February 2016

**TO: ALL REV RECREATION GROUP DEALER PRINCIPALS,
 SERVICE MANAGERS AND PARTS MANAGERS**

**SUBJECT: RECALL CAMPAIGN #151216REV
 Lippert Coachstep Double Entry Steps**

REV Recreation Group, Inc., is requesting your assistance in conducting a voluntary recall notification campaign in accordance with the U.S. National Traffic and Motor Vehicle Safety Act and the Canada Motor Vehicle Safety Act.

REV Recreation Group, Inc., has decided that a defect which relates to motor vehicle safety exists in, certain model year 2008-2014 Monaco brand Class A motor homes, certain model year 2009-2014 Holiday Rambler brand Class A motor homes, certain model year 2008 Safari brand Class A motor homes, and certain model year 2009 Beaver Class A motor homes, shipped by Monaco RV LLC after 6/4/2009 and equipped with Lippert Coachstep brand double entry steps:

2008-2011 Monaco Cayman	2010-2011 Holiday Rambler Admiral	2008 Safari Passage
2010-2014 Monaco Diplomat	2012-2013 Holiday Rambler Aluma Lite	2008 Safari Simba Diesel
2014 Monaco Dynasty	2009-2014 Holiday Rambler Ambassador	2009 Beaver Monterey
2009-2014 Monaco Knight	2010 Holiday Rambler Arista	
2012-2013 Monaco LaPalma	2010-2014 Holiday Rambler Endeavor	
2009-2013 Monaco Monarch	2009-2011 Holiday Rambler Neptune	
2009-2011 Monaco Riptide	2011-2014 Holiday Rambler Vacationer	

We are notifying the owners of the affected vehicles in order to correct the problem. Copies of the U.S. and Canadian owner notification letters are attached for your information.

WHAT IS THE PROBLEM?

REV Recreation Group has been notified by Lippert Components, Inc., that certain Lippert Coachstep brand double retractable entry step assemblies, supplied to Monaco, Holiday Rambler, Beaver, and/or Safari Class A motor home manufacturing facilities for installation as original equipment, may contain a safety defect.

According to Lippert, the center bolt attaching the fan gear assembly to the steps may fracture, allowing the fan gear assembly to disengage from the steps. This may cause the steps to become unstable, increasing the risk of injury.

WHAT SHOULD YOU DO?

Owners of the above mentioned motor homes have been asked to contact a REV Recreation Group dealer to have the described defect remedied. In the event that you are contacted by a customer, you must verify eligibility by referring to the serial number range listed in the attached **Recall Service Bulletin #151216REV** prior to beginning repairs.

Once repairs are completed, have the customer sign your dealership's **Internal Repair Order**. Warranty labor claims are to be submitted electronically to REV Recreation Group. Customers will not be charged for these repairs.

NOTE: Lippert will be supplying and shipping all repair parts. Refer to the attached service bulletin for instructions on obtaining the required parts from Lippert.

If you have one of these vehicles in your inventory, you will be mailed a Safety Recall Notice for that specific motor home. REV Recreation Group dealers are required to make repairs to stock units on dealer lots prior to sale or lease.

Federal Law (Section 154 of the National Highway Traffic and Motor Vehicle Safety Act) of 1966 requires that: If you have received a notice of recall or failure to comply from REV Recreation Group, Inc., or any component manufacturer, you must repair or otherwise correct the defect on vehicles remaining in your inventory according to the notification before selling or leasing the vehicles. Any vehicle lessor receiving this recall notice must forward a copy of the notice to the lessee within ten days.

Please review this entire package with your parts and service staff to familiarize them with the step-by-step procedure and implement the Voluntary Recall Campaign.

Thank you for helping REV Recreation Group with its continuing efforts to maintain customer satisfaction. If you have any questions, please contact your REV Recreation Group Service Center.

Sincerely,

REV RECREATION GROUP, INC.

Attachments: Recall #151216REV Customer Notification Letters (U.S. and Canada)
Recall #151216REV Service Bulletin/Lippert Service Bulletin