TO: Hyundai Dealership General Managers, Sales Managers,

Service Managers, Parts Managers, and Warranty

Administrators

FROM: Hyundai Motor America DATE: February 11, 2016

SUBJECT: Recall 138 - 2015 Genesis (DH) 18 and 19 inch Tire

Replacement (#16-01-006)

Hyundai Motor America is launching Recall 138 for certain 2015 MY Genesis (DH) vehicles with 18 and 19 inch Hankook tires. The program involves replacement of the factory Hankook tires with 18 inch Micheline Primacy MXM4 tires or 19 inch Continental ProContact TX tires.

Technical Service Bulletin #16-01-006 will be available on Hyundai's Service Website on February 11, 2016 and it provides the details of Recall 138. In addition, a Dealer Communication providing the details of ordering of tires through Dealer Tire will be posted on HyundaiDealer.com on February 11, 2016.

In order to identify only those vehicles affected by Recall 138 it will be necessary to access Hyundai Motor America's "Warranty Vehicle Information" screen via WEBDCS before starting the repair. The "Warranty Vehicle Information" screen will identify affected vehicles with an open Recall 138.

A listing of VEHICLES is also located on <u>WEBDCS</u>, <u>SERVICE</u> tab, select <u>INFORMATION</u>, and select <u>UNCOMPLETED CAMPAIGN VIN LISTING – RETAILED.</u>

TSB #16-01-006 will be available on Hyundai's Service Website on February 11, 2016. It contains instructions on performing the service. In addition, a Dealer Communication highlighting the ordering of tires will be communicated as an Alert on HyundaiDealer.com also on February 11, 2016.

Customer notification letters will begin mailing the middle of February 2016.

LEGAL LIABILITY NOTICE: You are required to keep confidential any and all information and documents provided to you by Hyundai Motor America in the conduct of carrying out work for this Recall program. Hyundai Motor America dealers may use owner information provided for the Recall only for the purpose of conducting and performing this Recall, and for no other purpose.

Hyundai appreciates your cooperation and support. Questions may be directed to your District Parts and Service Manager or Warranty HELPREP line at 1-877-446-2922.

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