

SUZUKI CONNECT / RECALL CAMPAIGN 2A49, PARTS ORDERS

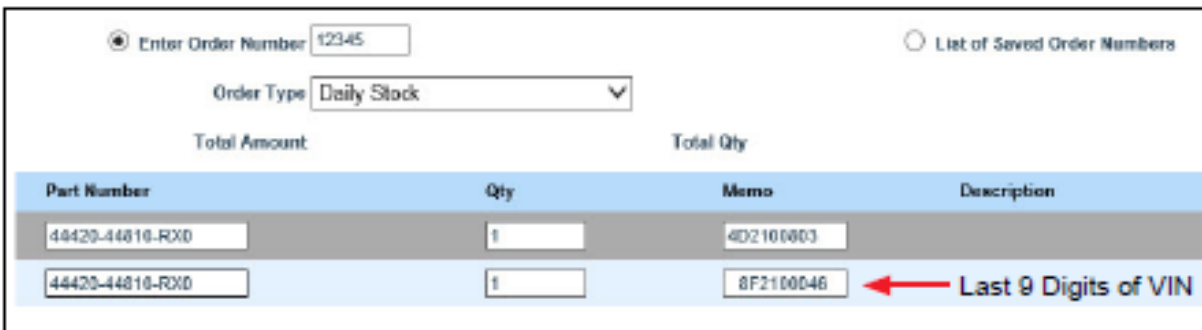
RECALL CAMPAIGN PARTS ORDERING SYSTEM

Campaign Parts Order thru Suzuki Connect with Last nine Digits of the VIN process allows Suzuki to better monitor campaign related parts order and distribution.

Please follow the details below to expedite the Campaign Parts shipment to your dealership.

- Campaign / Recall parts can be ordered thru Suzuki Connect using Order Entry
- Daily Stock Order (Freight Prepaid)
- Critical Order (Surcharge Applies based on shipping method selected)

Each campaign part on the order must be placed on a separate line along with the last 9 digit of the VIN entered in the Memo field.



Part Number	Qty	Memo	Description
44420-44816-RXD	1	4D2100803	
44420-44816-RXD	1	8F2100D46	← Last 9 Digits of VIN

1. **Verify** and **Submit** the order with needed campaign parts and VIN information as listed above. The dealer order will initially display as Back Order due to the parts inventory being on restricted distribution.
2. **SMAI Parts Department** will review each order and verify the VIN number is affected by the recall campaign. After the verification, the SMAI Parts Department will process the order for shipment.
3. **The Original** dealer order/back order will be released by the SMAI Parts Department. The VIN will be included in the Sales Order Comments field on the Packing List copy included in the parts shipment to the dealer.

MOTORCYCLE-ATV

DEALER BULLETIN NO. PA15-34 DATE: DECEMBER 21, 2015

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4. **The review process** may delay the shipment by one day, DSO and Critical Order cutoff time may not apply to Campaign Parts Order. SMAI Parts Department may process the order the following day if the orders are received during the last two hours prior to the order cutoff time.

Campaign Parts are released for shipment as they become available.

Note: Do not include Non-Campaign Parts on your Campaign Parts Order.

Contact us at 714-854-2165 or via e-mail at parts@suz.com if you require assistance, You may need to contact your TSM for additional assistance or authorization.

Refer to specific TSB for details.

Parts Administration