



SUZUKI MOTOR CORPORATION

Motorcycle Service Group
Motorcycle Operations
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Date Dec. 9, 2015

Our ref. QL-1512091

TO : Selected Motorcycle Distributors
ATTN : Managing Director
Service Director or Manager
CC : Spare Parts Manager

Subject: SFV650/A L3, L4, L5, SFV650UL5, SFV650UAL3, L5 Fuel Tank Recall Campaign

Dear Sirs and Madams,

This letter is to inform you of the "Fuel Tank Recall Campaign" for some of SFV650/AL3, L4, L5, SFV650UL5, SFV650UAL3, L5 produced from January 9, 2013 to February 19, 2015.

During the production process, the fuel tank breather hose may not have been positioned properly during assembly and may be kinked. If the fuel tank breather hose is kinked, flow through the breather hose is obstructed and the fuel tank internal pressure can become abnormally high or low, causing deformation of the fuel tank. In the worst case, this can lead to a crack in the fuel tank.

In view of the nature of this problem, Suzuki Motor Corporation (SMC) has decided to carry out the recall campaign in your market. The details are explained in the following pages.

You are kindly requested to organize the Recall Campaign for the affected units in your market. If you are required to report to your authority, please contact them according to your law.

If you have affected units in your warehouse, you are required to remedy them before releasing to your dealers. You are also immediately required to instruct your dealers to remedy the affected unit in stock if any, before delivering them to the customers. Please make sure that no customers will receive the affected units without appropriate recall remedy.

We apologize for any inconvenience this may cause to you. Your cooperation and assistance will be highly appreciated.

If you have any question, please don't hesitate to contact us anytime.

Very truly yours,

A handwritten signature in black ink, appearing to read 'Hideki Enomoto', is written over a horizontal line.

Hideki Enomoto, Group Manager
Motorcycle Service Group, Motorcycle Operations
SUZUKI MOTOR CORPORATION

Action

- 1) For the affected units before retail sales, you are requested to remedy them before delivering them to the customers.
- 2) For the affected units after retail sales, contact the customers of the units to let them bring their vehicles to your authorized dealers.
- 3) Perform a corrective work following repair instructions of Annex 3.

Proposed Schedule

We would like to request of you the recall launching schedule as shown below.

- | | |
|--------------------------------------|--|
| 1) Parts order | Please order the necessary number of parts to SMC Global Spare Parts & Accessories Dept. by E-mail using the attached Parts Order form ANNEX4. |
| 2) Report to the authority | Please prepare necessary documents by regulated schedule according to your law if necessary. |
| 3) Issue service bulletin to dealers | Please prepare the bulletin. |
| 4) Issue owner letters | Please prepare the letter. |
| 5) Check stock status of the units | Check affected parts at your warehouse as soon as possible. |

Affected Models

Model / Production Period: SFV650/AL3, L4, L5, SFV650UL5, SFV650UAL3, L5 produced from January 9, 2013 to February 19, 2015.

Affected VIN range and units quantity in your market: Please refer to attached VIN list ANNEX2.

Important

All units produced from January 9, 2013 to February 19, 2015 are NOT necessarily affected.

Please make sure to check each VIN if it is in the affected VIN list.

Replacement Parts

Please order the necessary number of parts to SMC Global Spare Parts & Accessories Dept. by E-mail using the attached Parts Order form ANNEX4.

1) Mandatory replacement parts

At present SMC has stocked the parts for 50% of the affected units.

| Part name | Part No. | Q'ty | Contents in a set |
|-----------------------------------|-----------------|------|---|
| HOSE SET, FUEL TANK BREATHER NO.1 | 44420-44810-RX0 | 1 | <ul style="list-style-type: none"> ·HOSE, FUEL TANK BREATHER NO.1 (44424-44H02) × 1 ·CLAMP, FUEL TANK BREATHER HOSE (09407-05403) × 1 |

2) Additional replacement parts (FUEL TANK ASSY and FUEL TANK SET)

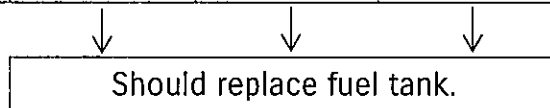
Estimated incident rate of replacing Fuel Tank is about 10% according to our investigation.

At present SMC has stocked the parts for 5% of the affected units.

It is necessary to replace the fuel tank in either case of the parts inspection results.

For the inspection details, refer to the repair procedure document.

| Parts inspection | Case 1 | Case 2 | Case 3 | Case 4 |
|---|---------|---------|---------|--------|
| Kink of fuel tank breather hose No. 1 (Airflow check) | Failure | Failure | Pass | Pass |
| Fuel tank contact mark on frame (Visual check) | Failure | Pass | Failure | Pass |



FUEL TANK ASSY

| Part name | Part No | Qty | Applicable Spec. |
|-----------------------|-----------------|-----|------------------|
| TANK ASSY,FUEL(BLUE) | 44100-44H31-YKY | 1 | E03,E24,E28,E99 |
| TANK ASSY,FUEL(WHITE) | 44100-44H31-YWW | 1 | E03,E24,E28,E99 |
| TANK ASSY,FUEL(BLACK) | 44100-44H31-YVB | 1 | E03,E24,E28,E99 |
| TANK ASSY,FUEL(BLUE) | 44100-44H41-YKY | 1 | E21 |
| TANK ASSY,FUEL(WHITE) | 44100-44H41-YWW | 1 | E21 |
| TANK ASSY,FUEL(BLACK) | 44100-44H41-YVB | 1 | E21 |

FUEL TANK SET

| Part name | Part No | Qty | Contents in a set |
|--|-----------------|-----|---|
| FUEL TANK SET | 44190-44820-RX0 | 1 | ·TAPE,HEAT SHIELD (44192-48G00)×1 |
| | | | ·PROTECTOR, WIRING HARNESS (36611-16G00) ×1 |
| | | | ·LABEL, GENERAL, WARNING (68319-49J30) × 1 |
| | | | ·LABEL, GENERAL, WARNING (68319-49J20) × 1 |
| | | | ·LABEL, GENERAL, WARNING (68319-02K40) × 1 |
| | | | ·LABEL, GENERAL, WARNING (68319-02K90) ×1 |
| | | | ·LABEL, GENERAL, WARNING (68319-49J00) × 1 |
| | | | ·LABEL, GENERAL, WARNING (68319-49J10) × 1 |
| | | | ·LABEL, GENERAL, WARNING (68319-49J40) × 1 |
| | | | ·LABEL, GENERAL, WARNING (68319-49J50) × 1 |
| | | | ·O-RING, FUEL PUMP (15201-35F00) × 1 |
| ·FASTENER, FRAME COVER (47912-37H00) × 2 | | | |

Note:

As there are eight (8) kinds of the "LABEL,GENERAL,WARNING" in the FUEL TANK SET, please select one appropriate label from them.

Warranty Reimbursement Information

This is a recall campaign that is acceptable only one time for one unit.

Submit the warranty claim applications to SMC under the following terms.

| Claim category | 2 (Campaign) | | | |
|--|-----------------------------------|-----------------|------|----------------|
| Trouble Code | 99- QL | | | |
| Basic code | DH9999 | | | |
| Campaign work | Causal Part Name | Causal Part No. | Q'ty | Flat Rate (Hr) |
| HOSE, FUEL TANK BREATHER NO.1 is replaced | HOSE SET, FUEL TANK BREATHER NO.1 | 44420-44810-RX0 | 1 | 0.4 |
| HOSE, FUEL TANK BREATHER NO.1 and TANK ASSY, FUEL are replaced | | | | 0.8 |
| HOSE, FUEL TANK BREATHER NO.1 and TANK ASSY, FUEL are replaced. And touch-up paint on the frame. | | | | 0.8 |

Repair Instruction

The repair instruction ANNEX3 is available on SCAN FD.

Please download the files from below.

SCAN FD – Download – Service – Document Files for Motorcycle

ANNEX3: "SFV650_A_L3-L5_Repair_Instruction_of_Fuel_Tank.pdf"

"SFV650_A_L3-L5_Repair_Instruction_of_Fuel_Tank.doc"

Implementation Date and Progress On Your Country

1) Implementation Date:

<PLAN>

Please fill following planning schedule in the ANNEX1 and email to us by December 16, 2015.

- (1) Recall campaign notification date to your authority, if required.
- (2) Recall campaign notification date to your dealers.
- (3) Start date of Recall Campaign notification letter mailing to customers.
- (4) Date of ordering parts for initial necessary quantity.
- (5) Quantity of parts ordered for initial portion.

<ACTUAL STATUS>

Please fill following latest information in the ANNEX1 and email to us once a week until all the cells are completely filled out.

- (1) Recall campaign notification date to your authority, if required.
- (2) Recall campaign notification date to your dealers.
- (3) Start date of Recall Campaign notification letter mailing to customers.
- (4) Date of ordering parts for initial necessary quantity.
- (5) Quantity of parts ordered for initial portion.

We would like to ask you to provide the implementation date above to window person of SMC Motorcycle Service Group.

2) Implementation Progress:

Please email the following information with your company name to your window person. You are requested to email on daily basis until March 30, 2016.

- (1) Latest accumulated number of units completed.
- (2) Original number of affected unit.
- (3) Updated number of affected units, if adjusted.

Attachment

ANNEX1: Recall_campaign_notification_plan_form.xls

ANNEX2: Country_name_VIN_List.xls

ANNEX3: Please download from SCAN.

ANNEX4: Recall Campaign Parts Special Order Form.xls

ANNEX5: Sample of Customer Letter

END