



3195 North S.R.5 • Shippshewana, IN 46565 • (260) 768-7771 • Fax (260) 768-7410

**IMPORTANT SAFETY RECALL**  
**NHTSA Recall Campaign # 15V-834**

**January 2016**

**Name**  
**Address**  
**City, State, Zip**

Dear Highland Ridge RV Dealer:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Highland Ridge RV (Highland) has decided that a defect that relates to motor vehicle safety exists in certain Model Year 2015 Open Range, 0215-2016 3X fifth wheels and Highlander travel trailers manufactured May 8, 2014 through December 4, 2015. The CAUTION label required of the exterior of the recreational vehicle for the side vent of the sewer system was omitted during production. The label warns the owner to keep the drain valve closed to minimize the presence of sewer gases. If the drain valve is not kept closed, sewer gas may be present in the trailer and lead to illness or personal injury.

The remedy is place the CAUTION label on the exterior of the trailer, adjacent to the side vented termination valve. The CAUTION label is enclosed with the current owner (retail/dealer) Recall Notification Letter. Retail owners may perform this remedy by following the enclosed instructions or they can contact a Highland Ridge RV Dealer to set an appointment.

Enclosed with this notification are the CAUTION label/s that must be placed on affected units that are currently in your inventory. Our records show the following are currently stock units at your dealership that require the recall remedy:

*Serial number:*

**Federal law requires that all units in your inventory be repaired prior to delivery to a customer. If you have sold a unit recently that you have received a stock recall notice on, please contact the owner immediately to advise of the recall. In addition, please register the unit by submitting the Warranty Registration information to Highland.**

If you have any questions, please contact Highland Ridge RV Customer Service at 1-260-768-7771 for further instructions.

We apologize for any inconvenience this may cause. However, we have taken this action in the interest of our customer's safety and their continued satisfaction with the Highland recreational vehicle.

Sincerely,  
Highland Ridge RV