

GM CUSTOMER CARE AND AFTERSALES
DCS3871
URGENT - DISTRIBUTE IMMEDIATELY

Date: December 10, 2015

Subject: 15794 - Safety Recall – Release from Stop Delivery Upon
Completion of Recall
SDM Stud Misalignment

Models: 2016 Chevrolet Silverado
2016 GMC Sierra

To: All Chevrolet and GMC Dealers

Attention: Dealer, Dealer Principal, General Manager, General Sales
Manager, New Vehicle Sales Manager, Parts and Service Director,
Parts Manager, Service Manager, and Warranty Administrator

General Motors is releasing Safety Recall 15794 today. The total number of U.S. vehicles involved is 96. Vehicles involved in this recall were originally placed on stop delivery October 20, 2015 under the 15796 Service Bulletin Update. Vehicles delivered to dealers have been moved to this safety recall.

Due to the special equipment needed to repair these vehicles, dealers are to ship the involved vehicles to a designated third party repair facility. The District Manager of Aftersales (DMA) or a GM representative should have contacted the involved dealers. If you have vehicles involved in this recall and have not been contacted, please contact your DMA.

Once the vehicle has been repaired, if necessary, by the third party repair facility, and shipped back to the dealership, GM will manually close the recall in IVH. Dealers are to submit for floor plan only, see the attached bulletin for details. Once the recall is closed in IVH, vehicle is released from stop delivery and the vehicle can be delivered to the customer.

Customer Letter Mailing

Vehicles involved in this recall were placed on stop delivery and should not have been delivered to customers.

Global Connect (GWM)

The “Investigate Vehicle History” (IVH) screen has been updated. A list of involved vehicles in dealer inventory is attached to this message.

Campaign Initiation Detail Report (CIDR)

Vehicles involved in this recall were placed on stop delivery and should not have been delivered to customers. The CIDR is not available.

END OF MESSAGE

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