

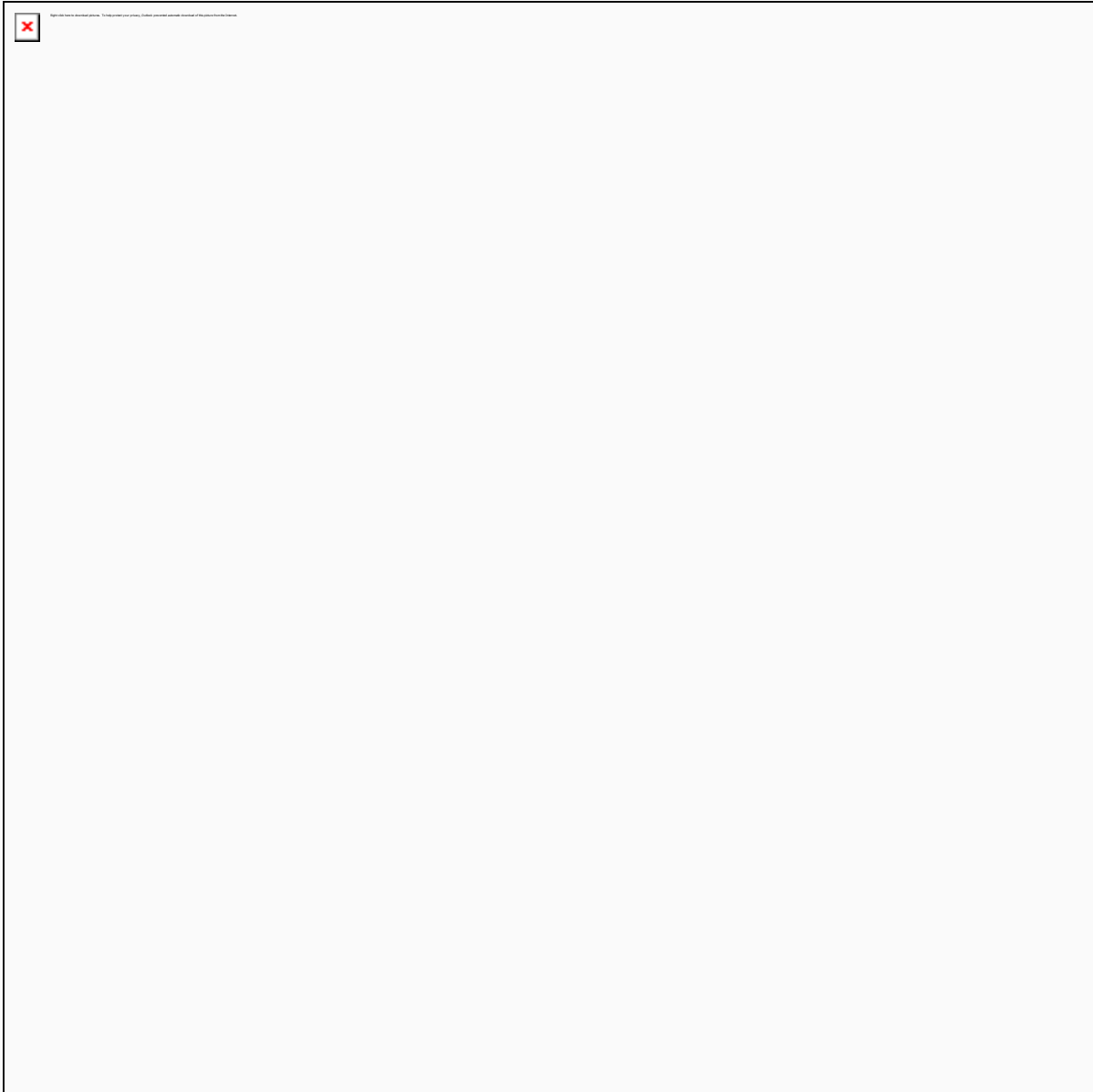
## Amy Noce

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**From:** Horton Dealer Communicatons [matt.minerd=hortonambulance.com@mail100.atl91.mcsv.net]  
on behalf of Horton Dealer Communicatons [matt.minerd@hortonambulance.com]  
**Sent:** Tuesday, January 05, 2016 2:37 PM  
**To:** Amy Noce  
**Subject:** Important Safety Recall

Sales Bulletin for Horton's Dealer Network.

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## Technical Bulletin

HTB2016-1.1

# Important Safety Recall: i4G SIO Node

January 5, 2016

**Issue:** A diode in the i4G SIO Node was placed backwards on the PCB during assembly. Due to this defect, the Node is not protected against SAE pulse 5a or a load dump. A load dump occurs when the battery is disconnected while the alternator is charging. Failure of ambulance body electrics can hinder emergency response and/or rescue efforts, increasing the risk of injury to ambulance patients.

**Horton Part #:** 10014890

**Action Required:** Immediately contact Bruce Temple at 614-317-9856 or [warranty@hortonambulance.com](mailto:warranty@hortonambulance.com) to schedule an appointment to have the Node replaced **free of charge**.

**Notes:** See additional notes regarding this recall:

- Affects certain 2015 Horton 623, 603, 503, 553 and 453 ambulances manufactured between Oct 1 and Nov 16, 2015 and equipped with i4G
- 18 vehicles are affected by the recall
- A letter to affected customers with the identified vehicle will be mailed on Jan 5, 2016
- This letter is also posted to the Dealer Portal under "Downloads > Technical Downloads"
- i4G Node Part # 10013510 is NOT affected by this recall

For additional information, please contact Bruce Temple at 614-317-9856 or [warranty@hortonambulance.com](mailto:warranty@hortonambulance.com)



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