



Date: February 23, 2016  
To: Audi Dealer Principal, Service Manager, Warranty Administrator, Sales Manager & Parts Manager  
From: Audi Customer Protection  
Subject: Repair Available for Safety Recall 74C9 – Side Airbag Cover(s)  
2015 MY Audi A3 Cabriolet

Beginning on February 24, 2016, recall repairs can begin for all vehicles affected by Safety Recall 74C9. Repair instructions will be posted to Elsa and ServiceNet for your reference on that date. Please refer to the 74C9 campaign circular that will be posted in ServiceNet and in Elsa for full details and repair instructions.

- Parts will be allocated for inventory vehicles prior to customer notification. To help avoid delays or inconveniencing customers, ensure that parts are on hand to address scheduled customer appointments. If allocated parts have been used and your dealership is at the weekly Upper Order Limit, submit requests for additional parts via email to [aoaupperorderlimits@audi.com](mailto:aoaupperorderlimits@audi.com). Please DO NOT place red orders for parts to support this recall repair.
- Customer notification will take place on or about February 24, 2016.
- Please refer to OMD Web and Elsa to help determine which vehicles in your inventory are affected by this action. Once an inventory vehicle has been repaired, it can be released for sale.

**IMPORTANT REMINDER ON VEHICLES AFFECTED BY SAFETY & COMPLIANCE RECALLS**

**New Vehicles in Dealer Inventory: It is a violation of Federal law for a dealer to deliver a new motor vehicle or any new or used item of motor vehicle equipment (including a tire) covered by this notification under a sale or lease until the defect or noncompliance is remedied. By law, dealers must correct, prior to delivery for sale or lease, any vehicle that fails to comply with an applicable Federal Motor Vehicle Safety Standard or that contains a defect relating to motor vehicle safety.**

**Pre-Owned Vehicles in Dealer Inventory: Dealers should not deliver any pre-owned vehicles in their inventory which are involved in a safety or compliance recall until the defect has been remedied.**

If you have any questions or require additional assistance, please contact Warranty.

Audi Customer Protection