

Audi of America, Inc.



Date: February 03, 2016
To: Audi Dealer Principal, Service Manager, Warranty Administrator, Sales Manager & Parts Manager
From: Audi Customer Protection
Subject: Launch of Safety Recall 74D1 - Passenger Occupant Detection System (PODS)
2012-2013 Model Year Audi A6 and A7 with Heated/Cooled Seats

We would like to inform you that repairs can begin for Safety Recall 74D1 on February 04, 2016. Please refer to the attached Campaign Data Sheet for additional information.

Dealers must ensure that every affected inventory vehicle has this campaign completed before delivery to consumers.

There will be a limited parts allocation. To help avoid delays or inconveniencing customers, ensure that parts are on hand to address scheduled customer appointments.

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IMPORTANT REMINDER ON VEHICLES AFFECTED BY SAFETY & COMPLIANCE RECALLS

New Vehicles in Dealer Inventory: It is a violation of Federal law for a dealer to deliver a new motor vehicle or any new or used item of motor vehicle equipment (including a tire) covered by this notification under a sale or lease until the defect or noncompliance is remedied. By law, dealers must correct, prior to delivery for sale or lease, any vehicle that fails to comply with an applicable Federal Motor Vehicle Safety Standard or that contains a defect relating to motor vehicle safety.

Pre-Owned Vehicles in Dealer Inventory: Dealers should not deliver any pre-owned vehicles in their inventory which are involved in a safety or compliance recall until the defect has been remedied.

If you have any questions or require additional assistance, please contact Warranty. As always, any press inquiries should be directed to Audi Public Relations.

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CAMPAIGN DATA SHEET

CAMPAIGN TYPE		Safety Recall
SAGA CODE		74D1
MARKET(S)		United States Only
AFFECTED VEHICLES		2012-2013 Model Year Audi A6 and A7 with Heated/Cooled Seats
TOPIC		Passenger Occupant Detection System (PODS)
PROBLEM DESCRIPTION		In affected vehicles with climate control seats (heated/cooled), the Passenger Occupant Detection System (PODS) control module can malfunction due to stress/wear factors affecting an internal connector and/or a body-sensing mat in the seat. Should a malfunction occur, vehicle occupants will be alerted of a PODS system problem by illumination of the airbag monitoring light and by the status of the Passenger Airbag OFF indicator light. In this situation, a front passenger seat occupant risks injury in a crash because a malfunctioning PODS system may not make the correct airbag deployment decision for the type of occupant seated there.
CORRECTIVE ACTION		Install a PODS system repair kit.
PRECAUTIONS		Should a malfunction occur, vehicle occupants will be alerted of a PODS system problem by illumination of the airbag monitoring light and by the status of the Passenger Airbag OFF indicator light. In this situation, a front passenger seat occupant risks injury in a crash because a malfunctioning PODS system may not make the correct airbag deployment decision for the type of occupant seated there.
CUSTOMER NOTIFICATION DATE		On or about February 04, 2016
ELSA VISIBILITY DATE		On or about February 04, 2016
OMD Web VISIBILITY DATE		On or about February 04, 2016
VEHICLE COUNT	TOTAL AFFECTED	USA: 21,000 CANADA: 0
	DEALER INVENTORY	USA: 0 CANADA: 0
	CPO INVENTORY	USA: 75 CANADA: 0
SPECIAL TOOLS NEEDED?		SEE CAMPAIGN WORK PROCEDURE
PARTS REQUIRED		SEE CAMPAIGN WORK PROCEDURE There will be a limited parts allocation. To help avoid delays or inconveniencing customers, ensure that parts are on hand to address scheduled customer appointments.
INITIAL PARTS ALLOCATION DATE		On or about February 03, 2016; limited parts supply
EXPIRATION DATE		NONE

IMPORTANT! To ensure that ALL of your personnel are aware of this action before receiving questions from any customer, please share this information with ALL personnel who have campaign-related responsibilities, including service writers, technicians, parts employees, warranty administrators, etc. See the campaign circular on Elsa for the most current repair information. Refer to the campaign circular for complete repair and claiming instructions.



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<p>ADDITIONAL INFORMATION</p>	<p>IMPORTANT REMINDER ON VEHICLES AFFECTED BY SAFETY & COMPLIANCE RECALLS</p> <p><u>New Vehicles in Dealer Inventory:</u> It is a violation of Federal law for a dealer to deliver a new motor vehicle or any new or used item of motor vehicle equipment (including a tire) covered by this notification under a sale or lease until the defect or noncompliance is remedied. By law, dealers must correct, prior to delivery for sale or lease, any vehicle that fails to comply with an applicable Federal Motor Vehicle Safety Standard or that contains a defect relating to motor vehicle safety.</p> <p><u>Pre-Owned Vehicles in Dealer Inventory:</u> Dealers should not deliver any pre-owned vehicles in their inventory which are involved in a safety or compliance recall until the defect has been remedied.</p>
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