

## Mitsubishi Motors North America, Inc.

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Date: December 18, 2015

To: Mitsubishi Motors Dealer Principals, General Managers, Service Managers, and Parts

Managers – US and Puerto Rico

Subject: Upcoming Safety Recall Affecting Certain 2014 - 2015 MY Mirage Located in Salt Belt

States - Possible Corrosion in a Wiring Connector (SR-16-001)

On December 4, 2015, MMNA submitted to the National Highway Traffic Safety Administration (NHTSA) a Defect Information Report regarding certain 2014 – 2015 Mirage vehicles built August 7, 2013 to September 2, 2015 and located in salt belt states. If a driver enters the vehicle with his/her shoes covered with snow containing road salt, the carpet may become soaked over time when that snow melts. If the carpet becomes soaked in the area of the driver's footrest, water containing road salt may contaminate a wiring connector terminal located in a junction box behind a kick panel to the left of the driver's footrest. If this occurs, the connector terminal may corrode over time and cause illumination of several warning lamps including the SRS warning lamp. If the SRS warning lamp is illuminated and the vehicle is subsequently involved in a collision requiring frontal air bag deployment, the timing of the frontal airbag deployment may be delayed.

MMNA is preparing to launch this safety recall campaign, and you will receive a formal/official dealer notification when this campaign is launched. You are receiving this advance, informal letter because:

1. NHTSA will announce the recall on their website shortly after receipt of our Defect Information Report, and MMNA wants to assist you in handling any customer inquiries you may receive regarding this recall.

In the event you receive any direct customer inquiries regarding this issue, please feel free as necessary to refer them to the MMNA Customer Relations Hotline at (888) 648-7820. We appreciate your patience while we make the necessary preparations to launch this recall.

Sincerely,

Mitsubishi Motors North America, Inc.