

GM CUSTOMER CARE AND AFTERSALES
DCS3863
URGENT - DISTRIBUTE IMMEDIATELY

Date: December 2, 2015

Subject: 16370 - Noncompliance Recall – Release from Stop Delivery Upon Completion of Recall - Floor Console Armrest Latch

Models: 2016 Chevrolet Colorado
2016 GMC Canyon

To: All Chevrolet and GMC Dealers

Attention: Dealer, Dealer Principal, General Manager, General Sales Manager, New Vehicle Sales Manager, Parts and Service Director, Parts Manager, Service Manager, and Warranty Administrator

General Motors is releasing Noncompliance Recall 16370 today. The total number of U.S. vehicles involved is approximately 8,763. Please see the attached bulletin for details.

Vehicles involved in this recall were placed on stop delivery November 30, 2015. Once the service procedure contained in the bulletin has been performed on the vehicle, the vehicle is released from stop delivery and the vehicle can be delivered to the customer.

Customer Letter Mailing

The customer letter mailing will begin in the near future.

Global Connect (GWM)

The “Investigate Vehicle History” (IVH) screen will be updated December 3, 2015. A list of involved vehicles in dealer inventory is attached to this message.

Campaign Initiation Detail Report (CIDR)

The CIDR will be available in the near future.

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