

GM CUSTOMER CARE AND AFTERSALES
DCS3858
URGENT - DISTRIBUTE IMMEDIATELY

Date: November 30, 2015

Subject: Stop Delivery Order for Upcoming Noncompliance Recall 16370

Models: 2016 Chevrolet Colorado
2016 GMC Canyon

To: All Chevrolet and GMC Dealers

Attention: Dealer, Dealer Principal, General Manager, General Sales Manager,
Service Manager, Parts and Service Director, New Vehicle Sales
Manager, Used Vehicle Sales Manager

STOP DELIVERY ORDER

Effective immediately, stop the delivery of certain 2016 model year Chevrolet Colorado and GMC Canyon vehicles in new or used vehicle inventory. General Motors has notified the National Highway Traffic Safety Administration (NHTSA) about an upcoming noncompliance recall that involves these vehicles. The GM recall number is 16370.

NOTICE: It is a violation of federal law for a dealer to deliver a new motor vehicle or any new or used item of motor vehicle equipment (including a tire) covered by this notification until the noncompliance is remedied. Dealers must follow normal policy and procedure and check the Investigate Vehicle History (IVH) screen prior to releasing any vehicle to a customer.

CONDITION: General Motors has decided that certain 2016 model year Chevrolet Colorado and GMC Canyon vehicles may have a console-compartment door latch assembly that does not comply with Federal Motor Vehicle Safety Standard (FMVSS) No. 201, "Occupant protection in interior impact." The supplier of these latch assemblies may have produced assemblies using the wrong latch spring, and that latch spring could fail to hold the console-compartment door closed during the test procedures specified in Section 5.3 of FMVSS 201. The console-compartment door may not remain closed in a crash, increasing the risk of occupant injury

REQUIRED ACTION: Until further instructions are received, involved vehicles that are in dealer new or used vehicle inventory must be held and not delivered to customers, dealer-traded, released to auction, used for demonstration or any other purpose.

INVOLVED VEHICLES: A list of involved vehicles that have been identified as being in dealer new vehicle inventory is attached to this message. Dealers are to check IVH to determine involvement of vehicles in dealer used inventory. IVH was updated November 29, 2015, with all involved VINs.

In IVH, please note the "N/A" under Release Date and the "Incomplete – Remedy Not Yet Available" message under Status. This means release of the recall bulletin is still pending and dealers should not attempt to perform any repairs at this time.

RELEASE OF BULLETIN: We are working with the supplier to obtain the required parts as quickly as possible. When a sufficient quantity of parts are available, the recall bulletin will be released and dealers can begin repairing vehicles.

END OF MESSAGE
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