

SAFETY RECALL ALERT



To: U.S. and Canada Distributors
Dealer Principals
Service Managers
Warranty Managers
Parts Managers

Bulletin: SRA-M-0398
Date: December 2, 2015
Action Required? **YES**

From: Regulatory Affairs Department

Subject: Safety Recall, SC0398, GU Brake Imbalance

Summary:

Description of Defect:

On certain 4x2 configured trucks, there may be a brake imbalance between the steer axle and drive axle brakes.

Models/ Model Years Affected:

Mack: Certain 2010 – 2016 Granite 4x2 model trucks manufactured from September 17, 2009 through July 31, 2015.

Vehicle Quantities:

Mack: 711 total (679 U.S., 1 Canada, and 31 Export)

Dealer's Responsibility:

The National Traffic and Motor Vehicle Safety Act and Canadian Motor Vehicle Safety Act requires dealers to ensure that all new and used vehicles are free of safety defects and comply with all relevant safety standards at the time of delivery to the consumer.

Dealers should make their personnel aware of the safety recall. In the event that a dealer has a vehicle included in the safety recall in their inventory to be sold, the condition must be corrected before releasing it to a customer.

Release Schedule:

- Vehicle will be posted on the Trucks Dealer Portal December 3, 2015.
- Repair Instructions are tentatively scheduled for release no later than January 25, 2016.
- Owner Notices are scheduled to be mailed on or before January 25, 2016.

Questions:

Contact the Regulatory Affairs Department at vtna.regulatoryaffairs@volvo.com if you have questions.