



To: Dealer Principals, General Managers, Sales Managers and Service Managers
From: Subaru Parts/Service
Date: November 20, 2015
Subject: Subaru Product (Safety Recall) Campaigns

Reminder.....Retailers will be unable to report a vehicle as sold to SOA with an outstanding Subaru product campaign that has not been completed. No RDR entry will be allowed and as such those vehicles would not count for any purposes including incentives, sales contests or ASCENT payments.

In order to enter an RDR for a specific VIN that has an open product campaign, first perform the [repair procedure](#) and enter the claim into Subarunet. Once the repair is completed and the claim entered into Subarunet, the sale can be reported.

If you have any questions, please contact the Claims Helpline at 1-866-782-2782.