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Service

newschannel update

TO: : Mercedes-Benz Dealer Principals, General Managers, Sales Managers, Service Managers, Parts Managers	FROM: Thomas Brunner, Department Manager, Vehicle Compliance and Analysis, Engineering Services
RE: Recall Campaign 2015 110006 Model 212 (E-Class), Model Year 2014, Replace Fuel Line	DATE: December 22, 2015

IMPORTANT NEW RECALL INFORMATION

This Recall Campaign is being launched today and the 809 affected vehicles will be flagged in VMI.

Parts: Dealers may order parts as required. Repair Time is approximately 2 hours.

Owner Notification: Owner notifications will be mailed in January, 2016.

What Should Customers Do: Customers may continue to drive their vehicles until the repair has been completed.

What's the Issue:

This Recall campaign has been initiated because Daimler AG (DAG) has decided that in certain E-Class vehicles (212 platform) an incorrect fuel feed line might have been installed. This could potentially lead to the fuel hose not being properly secured to the fuel feed line. As a result, the connection between the fuel hose and the fuel feed line might develop a leak or completely disconnect. If the fuel hose were to completely disconnect from the fuel feed line, a limited quantity of fuel could potentially spill. In the event of a leak, an undefined quantity of fuel could spill over a longer period of time. Loss of the fuel line connection may lead to sudden loss of power and vehicle disablement, increasing the risk of a crash. An authorized Mercedes-Benz dealer will replace the fuel line on the affected vehicles.

What We're Doing:

MBUSA has initiated a voluntary recall of all potentially affected vehicles described above. An authorized Mercedes-Benz dealer will replace the fuel line on the affected vehicles. The recall bulletin will be posted on STAR TekInfo.

When scheduling customers for an appointment please ensure that you are aware of any open campaigns in VMI so that the customer is advised about the time necessary to complete all campaigns.

Note: VMI must always be checked before performing campaigns to verify that the campaign is required on a specific vehicle.

Dealers may also identify vehicles subject to a campaign through NetStar by selecting "Campaign" under the Controlling tab. Only vehicles that have been retailed by the respective dealer will be displayed within this program.

While we regret any inconvenience this may cause, MBUSA is determined to maintain a high level of vehicle quality and customer satisfaction

Please refer all customer inquiries to the Customer Assistance Center at 1-800-FOR-MERCEdes (1-800-367-6372).





Mercedes-Benz

Campaign No. 2015110006, December 2015

TO: ALL MERCEDES-BENZ CENTERS

SUBJECT: **Model 212 (E-Class), Model Year 2014**
Replace Fuel Line

This Recall campaign has been initiated because Daimler AG (DAG), the manufacturer of Mercedes-Benz vehicles, has decided that in certain E-Class vehicles (212 platform) an incorrect fuel feed line might have been installed. This could potentially lead to the fuel hose not being properly secured to the fuel feed line. As a result, the connection between the fuel hose and the fuel feed line might develop a leak or completely disconnect. If the fuel hose were to completely disconnect from the fuel feed line, a limited quantity of fuel could potentially spill. In the event of a leak an undefined quantity of fuel could spill over a longer period of time. Loss of the fuel line connection may lead to sudden loss of power and vehicle disablement, increasing the risk of a crash. An authorized Mercedes-Benz dealer will replace the fuel line on the affected vehicles.

Prior to performing this Recall Campaign:

- Please check VMI to determine if the vehicle is involved in the Campaign and if it has been previously repaired.
- Please review the entire Recall Campaign bulletin and follow the repair procedure exactly as described.

Please note that Recall Campaigns **do not expire** and may also be performed on a vehicle with a vehicle status indicator.

Approximately 809 vehicles are involved.


Order No. P-RC-2015110006

This bulletin has been created and maintained in accordance with MBUSA-SLP S423QH001, Document and Data Control, and MBUSA-SLP S424HH001, Control of Quality Records.

Procedure

1. Relieve fuel pressure at fuel rail; refer to WIS: AR07.03-P-1460-01VA.

⚠ WARNING! Be sure to observe all safety procedures described in the above WIS document.

2.  Partially detach left underfloor paneling (1, Figure 1) and remove lower engine panel below oil pan.

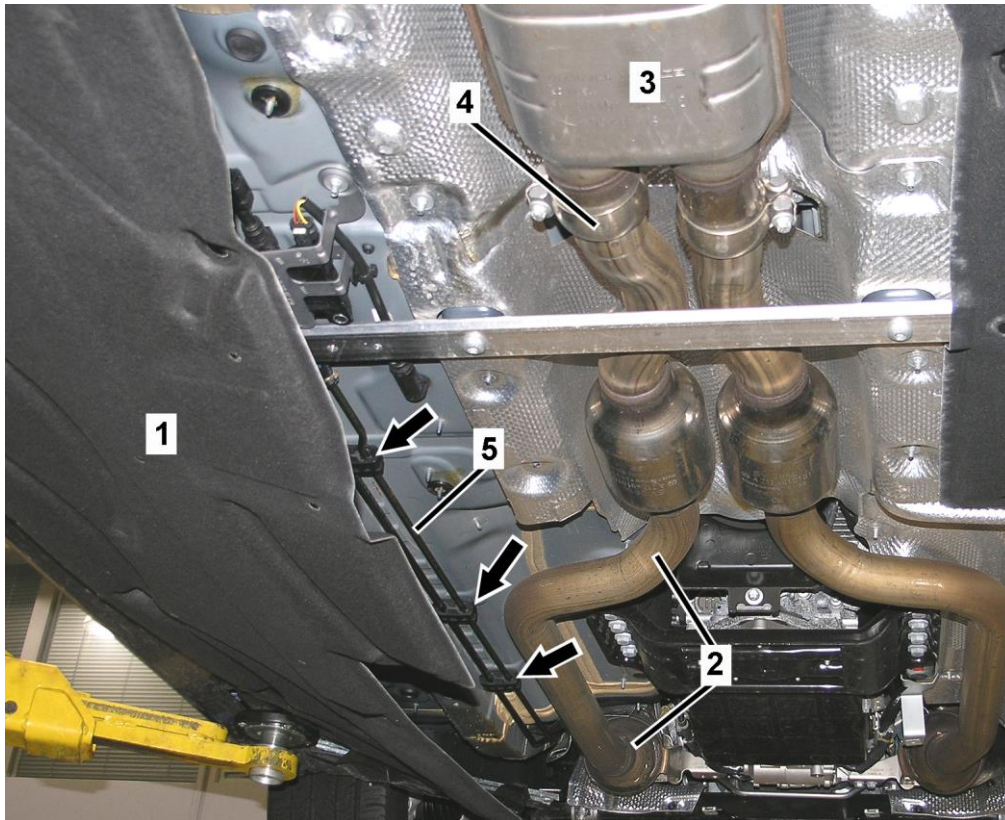




Figure 1

3.  Loosen left front exhaust pipe (2, Figure 1) from center muffler (3):
 - Detach left front exhaust pipe (2) from exhaust manifold.
 - Detach left front exhaust pipe (2) from front mounting mounting bracket.
 - Loosen clamp (4) then loosen left front exhaust pipe (2) from center muffler (3):

i Note: Refer also to WIS:AR49.10-P-7100EL (do not remove any other exhaust components).
4.  Unfasten fuel line (5, Figure 1) from lower mounting brackets (arrows).

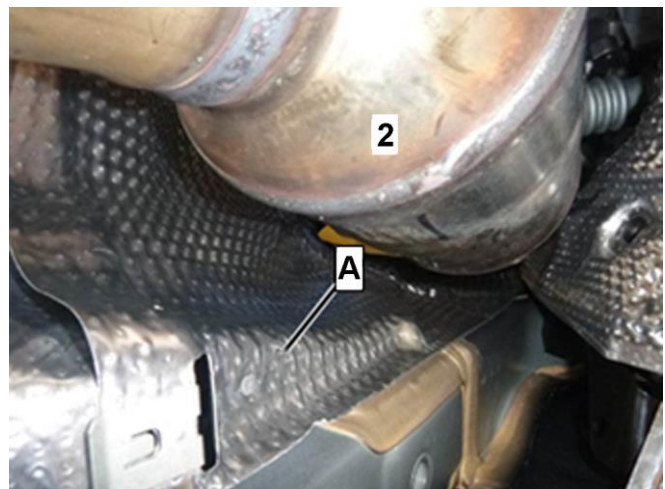


Figure 2

5.  Unfasten connector then disconnect fuel line (A, Figure 3) from fuel tank line.

 **Note:**

Collect escaping fuel into suitable container; refer to safety procedures, WIS: AS47.00-Z-0001-01A.



Figure 3

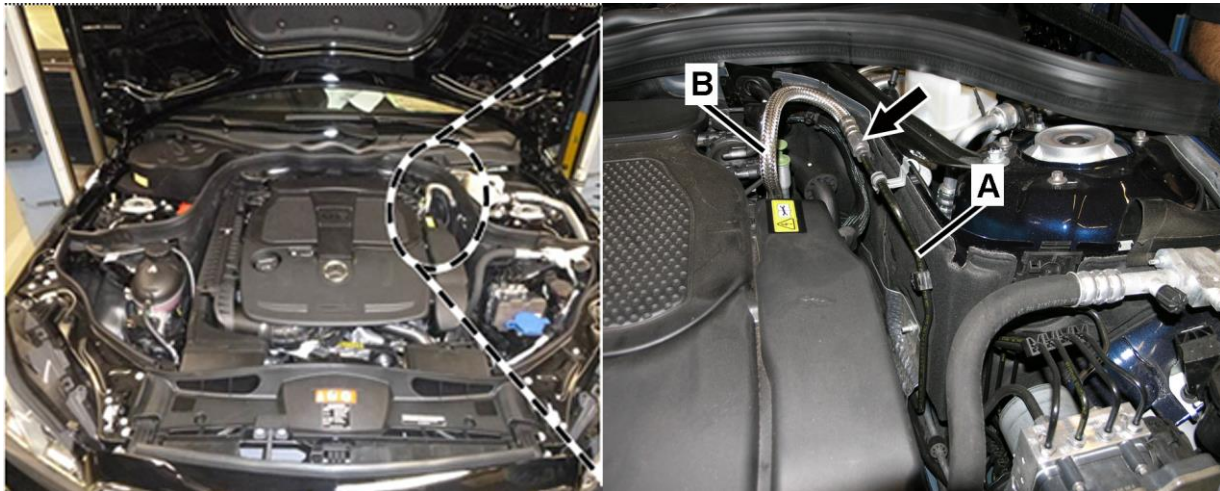








Figure 4

6.  Unfasten fuel line (A, Figure 4) from upper mounting brackets.
7.  Disconnect fuel line (A, Figure 4) from braided hose (B) and remove.
8.  Install new fuel line (A, Figures 3 and 4) in reverse order.  Torque new fuel line (A):

Union nut (arrow) to fuel line (A)	Stage 1		15
	Stage 2	Δ°	90

9.  Install remaining components in reverse order.

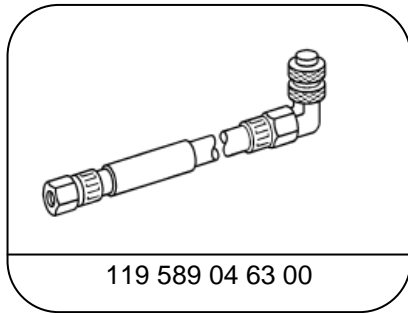
 **Note:** Refer to WIS: AR49.10-P-7100EL for exhaust system torque specifications .

10.  Start engine and inspect for leaks.

i **Note** (regarding WIS documents referenced in this Procedure):

Replacement of parts not listed in the parts table of this Procedure are not claimable under this campaign. If replacement of additional part(s) is necessary, check coverage prior to submitting under warranty.

🔧 **Special Tools**



119 589 04 63 00

Pressure hose

Primary Parts Information

Qty.	Part Name	Part Number	Estimated Replacement Rate
1	Fuel line	A 212 470 50 64	100%
2	Bolts (exhaust)	A 170 990 00 10	

i **Note:**

- Please be aware that only the part number(s) referenced in the Campaign Bulletin is/are approved for use to repair the vehicle. Repairs performed using any other part(s) will not have been performed in accordance with the campaign. Accordingly, warranty claims submitted with reference to an improper part number(s) will be denied.
- The following allowable labor operation should be used when submitting a warranty claim for this repair:

Warranty Information

Operation: Replace fuel line (02-9463).

Damage Code	Operation Number	Labor Time (hrs.)
47 902 37 7	02-9463	2.0

i **Note**

Operation Number labor times are subject to change.