



**SUZUKI MOTOR CORPORATION**

Motorcycle Service Group  
Motorcycle Operations  
Motorcycle Technical Center, Suzuki Motor Corporation  
4935 komaba lwata-city Shizuoka, JAPAN 438-0233  
Tel: +81-538-66-0681, Fax: +81-538-66-8940

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Date Nov. 13, 2015  
Our ref. QJ-1511131

TO : Selected Motorcycle Distributors  
ATTN : Managing Director,  
Service Director or Manager  
CC : Spare Parts Manager

**Subject: GSX-S1000/A/FA L6, GSX-R1000A L6 Front Brake Caliper Recall Campaign**

Dear Sirs and Madams,

This letter is to inform you of the "Front Brake Caliper Recall Campaign" for GSX-S1000/A/FA L6 produced from July 8, 2015 to August 24, 2015 and GSX-R1000A L6 produced from July 16, 2015 to August 26, 2015.

The supplier of the front brake caliper applied a surface treatment to change the color of the brake caliper body. Due to insufficient sealing, some treating liquid may have entered the brake piston cylinder, damaging the surface condition of the brake piston seal groove in the piston cylinder. This condition can cause brake fluid leakage.

In view of the nature of this problem, Suzuki Motor Corporation (SMC) has decided to carry out the recall campaign in your market. The details are explained in the following pages.

You are kindly requested to organize the Recall Campaign for the affected units in your market. If you are required to report to your authority, please contact them according to your law.

If you have affected units in your warehouse, you are required to remedy them before releasing to your dealers. You are also immediately required to instruct your dealers to remedy the affected unit in stock if any, before delivering them to the customers.

Please make sure that no customers will receive the affected units without appropriate recall remedy.

We apologize for any inconvenience this may cause to you. Your cooperation and assistance will be highly appreciated.

If you have any question, please don't hesitate to contact us anytime.

Very truly yours,

Hideki Enomoto, Group Manager  
Motorcycle Service Group, Motorcycle Operations  
SUZUKI MOTOR CORPORATION

**Action**

- 1) For the affected units before retail sales, you are requested to remedy them before delivering them to the customers.
- 2) For the affected units after retail sales, contact the customers of the units to let them bring their vehicles to your authorized dealers.
- 3) Perform a corrective work following repair instructions of Annex 3.

**Proposed Schedule**

We would like to request of you the recall launching schedule as shown below.

1) Parts order	Please order the necessary number of parts from SMC Global Spare Parts & Accessories Dept.
2) Report to the authority	Please prepare necessary documents by regulated schedule according to your law if necessary.
3) Issue service bulletin to dealers	Please prepare the bulletin.
4) Issue owner letters	Please prepare the letter.
5) Check stock status of the units	Check affected parts at your warehouse as soon as possible.

**Affected Models**

Model / Production Period : GSX-S1000/A/FA L6 produced from July 8, 2015 to August 24, 2015  
 GSX-R1000A L6 produced from July 16, 2015 to August 26, 2015.  
 Affected VIN range and units quantity in your market : Please refer to attached VIN list ANNEX2.

**Replacement Parts**

- 1) Mandatory replacement parts for GSX-S1000/A/FA and GSX-R1000A

Part name	Part No.	Q'ty	Contents in a set
CALIPER SET,FRONT	59000-14810-RX0	1	<ul style="list-style-type: none"> <li>• CALIPER ASSY,FRONT,R(59100-14J40-000) × 1</li> <li>• CALIPER ASSY,FRONT,L (59300-14J40-000) × 1</li> <li>• WASHER,BRAKE FLUID (09161-10009-000) × 5</li> </ul>

- 2) Additional replacement parts for GSX-S1000/A/FA according to check result described in the repair procedure

※SMC has stocked the parts for 10% of the affected units.

Part name	Part No.	Q'ty/Unit
DISC COMP,FRONT BRAKE	59210-04K00-000	1 or 2
BOLT,DISC	09106-06124-000	6 or 12
RING,SPEED SENSOR FR (50T)	54162-44H00-000	1
BOLT,SPEED SENSOR RING	07130-0512A-000	3
WHEEL,FRONT (17M/C×MT3.50)	54111-04K01-019	1
VALVE ASSY,WHEEL RIM	43130-24A00-000	1
SPACER,FR HUB BEARING	54731-14J00-000	1
BEARING,FRONT HUB	09262-22035-000	2
SEAL,FRONT WHEEL BEARING	09283-28016-000	2

- 3) Additional replacement parts for GSX-R1000A according to check result described in the repair procedure

※SMC has stocked the parts for 10% of the affected units.

Part name	Part No.	Q'ty/Unit
DISC COMP,FRONT BRAKE	59210-37H20-000	1 or 2
BOLT,DISC	09106-06134-000	6 or 12
RING,SPEED SENSOR FR (48T)	54162-47H00-000	1
WHEEL,FRONT (17M/C×MT3.50)	54111-37H00-019	1
VALVE ASSY,WHEEL RIM	43130-24A00-000	1
SPACER,FR HUB BEARING	54731-35F10-000	1
BEARING,FRONT HUB	09262-25167-000	2
SEAL,FRONT WHEEL BEARING	09285-32004-000	2
TAPE,WHEEL FRONT	68251-47H10-BAJ	2
TAPE,WHEEL FRONT,R	68251-47H00-A29	1
TAPE,WHEEL FRONT,L	68252-47H00-A29	1

#### Warranty Reimbursement Information

This is a recall campaign that is acceptable only one time for one unit.

Submit the warranty claim applications to SMC under the following terms.

- 1) GSX-S1000/A/F/FA

Claim category	2 (Campaign)			
Trouble Code	99- QJ			
Basic code	MK9999			
Campaign work	Causal Part name	Causal Part No.	Q'ty	Flat Rate(Hr)
CALIPER ASSY, FRONT R/L are replaced	CALIPER SET,FRONT	59000-14810-RX0	1	0.5
CALIPER ASSY, FRONT R/L, and one piece of DISC COMP,FRONT BRAKE are replaced				1.0
CALIPER ASSY, FRONT R/L, and two pieces of DISC COMP,FRONT BRAKE are replaced				1.1
CALIPER ASSY, FRONT R/L, one or two pieces of DISC COMP,FRONT BRAKE and WHEEL,FRONT are replaced				1.8

## 2) GSX-R1000A

Claim category	2 (Campaign)			
Trouble Code	99- QJ			
Basic code	MK9999			
Campaign work	Causal Part name	Causal Part No.	Q'ty	Flat Rate(Hr)
CALIPER ASSY, FRONT R/L are replaced	CALIPER SET,FRONT	59000-14810-RX0	1	0.4
CALIPER ASSY, FRONT R/L, and one piece of DISC COMP,FRONT BRAKE are replaced				0.9
CALIPER ASSY, FRONT R/L, and two pieces of DISC COMP,FRONT BRAKE are replaced				1.0
CALIPER ASSY, FRONT R/L, one or two pieces of DISC COMP,FRONT BRAKE and WHEEL,FRONT are replaced				1.9

**Repair Instruction**

The repair instruction will be soon available on SCAN FD.

(We will upload this file on SCAN early next week. As soon as it is uploaded, we will inform you.)

Please download the files from below.

SCAN FD – Download – Service – Document Files for Motorcycle

ANNEX3:

GSX-S1000A\_FA\_L6\_GSX-R1000A\_L6\_Installation\_procedure\_of\_front\_brake\_caliper.docx

**Implementation Date and Progress On Your Country**

## 1) Implementation Date:

<PLAN>

Please fill following planning schedule in the ANNEX1 and email to us by November 20, 2015.

- (1) Recall campaign notification date to your authority, if required.
- (2) Recall campaign notification date to your dealers.
- (3) Start date of Recall Campaign notification letter mailing to customers.
- (4) Date of ordering parts for initial necessary quantity.
- (5) Quantity of parts ordered for initial portion.

**<ACTUAL STATUS>**

Please fill following latest information in the ANNEX1 and email to us once a week until all the cells are completely filled out.

- (1) Recall campaign notification date to your authority, if required.
- (2) Recall campaign notification date to your dealers.
- (3) Start date of Recall Campaign notification letter mailing to customers.
- (4) Date of ordering parts for initial necessary quantity.
- (5) Quantity of parts ordered for initial portion.

We would like to ask you to provide the implementation date above to window person of SMC Motorcycle Service Group.

2) Implementation Progress:

Please email the following information with your company name to your window person. You are requested to email on daily basis until February 29, 2016.

- (1) Latest accumulated number of units completed.
- (2) Original number of affected unit.
- (3) Updated number of affected units, if adjusted.

Attachment

ANNEX1: Recall\_campaign\_notification\_plan\_form.xls

ANNEX2: Country\_name\_VIN\_List.xls

ANNEX3: Please download from SCAN.

END