



## Aftersales Bulletin

Area **Service Information**  
Subject Delivery Stop for Phantom Sedans  
Group 00, 72  
Reference 00 11 15  
Published date November 19, 2015  
Version 02  
Department Service Operations  
Recipients Aftersales Managers, All Service Managers, Parts Managers and Service Technicians of Rolls-Royce Motor Cars Dealers



### NHTSA safety recall:

Please be reminded that it is a violation of Federal law for you to sell, lease or deliver any vehicle covered by this notification until the recall repair has been performed. This means that dealers may not legally deliver new motor cars to customers until they are fixed or to use or sell replacement equipment/parts subject to a recall. Please note also that substantial civil penalties apply to violations of this law.

### 1. Situation

A delivery stop has been implemented for a small number of vehicles that may have an issue with side curtain airbags fitted on either or both the left and right sides, causing a possible safety defect. Rolls-Royce Motor Cars took immediate action on discovering this issue and have stopped deliveries of affected vehicles. The repairs must be completed on the following chassis numbers prior to customer delivery:

**UX73181, UX73183, UX73188, UX96201**

### 2. Procedure

The repair procedure and parts required for the rectification process will be provided in a follow up communication.

If you have any questions, please contact your Aftersales Area Manager (AAM).

Bill McHugh  
National Aftersales Manager  
Rolls-Royce Motor Cars NA

James Fisher  
National Technical Support Manager  
Rolls-Royce Motor Cars NA

## Rolls-Royce Motor Cars

Rolls-Royce Motor Cars NA, LLC  
Mailing Address: P.O. Box 1227, Westwood, NJ 07675-1227  
Office Address: 300 Chestnut Ridge Road, Woodcliff Lake, NJ 07673-7731  
Telephone (201) 307-4117 Fax (201) 594-3495  
enquiries@rolls-roycemotorcars.com www.rolls-roycemotorcars.com  
A BMW Group Company