

From: NNA Service Actions & Campaigns
Sent: Thursday, December 17, 2015 3:00 PM
To: [REDACTED]
[REDACTED]
[REDACTED]
[REDACTED]
[REDACTED]
[REDACTED]
Subject: INFORMATION: AFTERSALES: DEALER SUPPORT: STOP SALE: PARTS UPDATE - PC415 – 2015 Rogue Shift Selector Knob - VRC - Dealer Announcement

Nissan Aftersales Division

Electronic Field Communication

INFORMATION

Date: December 17th, 2015

To: FOMs, DOMs, RAMs, ROMs, CEMs & ADMs

Subject: **STOP SALE: PARTS UPDATE - PC415 – 2015 Rogue Shift Selector Knob - VRC - Dealer Announcement**

A STOP SALE CONDITION IS IN EFFECT.

On November 19th, Nissan sent out an announcement informing dealers of this Voluntary Recall Campaign to inspect, and in some cases, replace the transmission shift selector knob on certain MY15 Nissan Rogue vehicles. Nissan advised dealers that a part restriction is in effect. Nissan asked that dealers not stock parts unnecessarily as less than half the population was expected to require part replacement. At the time of the original announcement, Nissan anticipated the parts supply to improve by mid-December.

The purpose of this announcement is to advise dealers that Nissan expects to be able to fill dealer orders in **early January**.

NISSAN NORTH AMERICA, INC.
Aftersales DIVISION

Dealer Communication:

Dealer personnel in the following positions will receive direct email notification of this notice using the email address entered into NNAnet.

Position Name
Assistant Parts Manager
Assistant Service Manager
Part & Service Director

Parts Director
Parts Manager
Service Advisor/Consultant
Service Advisor/Consultant - Express Service
Service Director
Service Manager

If any dealers are not receiving this information via email from the campaignannouncements@nissan-usa.com mailbox, please check spam folders and enable their inbox to process these emails as a safe sender. All dealer email addresses for these positions are taken from the dealer portal (NNAnet) and updated regularly. Dealers should verify the dealer portal administrator has the current contact information entered for these key positions to ensure information is received.

Please cascade as necessary.

Originator: [REDACTED]
Phone: [REDACTED]
Email: [REDACTED]
Division: Aftersales
Department: Dealer Support