



Forest River, Inc.

55470 County Road 1, P.O. Box 3030, Elkhart, Indiana 46515-3030

STARCRAFT BUS 
a division of Forest River, Inc.

IMPORTANT SAFETY RECALL

Date: December 2, 2015

Recall Number: NHTSA: 15V766 / CANADA: None

Article Number: 51-11102015-0108

Dear Valued Forest River Dealer,

Pursuant to USC49CFR §577.13 – Notification to Dealerships and Distributors – Paragraph B

“It is a violation of Federal Law for a dealer to deliver a new motor vehicle or any new or used item of motor vehicle equipment (including a tire) covered by the notification under a sale or lease until the defect or noncompliance is remedied. Substantial civil penalties apply to violations of this law.”

–Forest River motorized and towable products are contained within this section–

Forest River – Starcraft Commercial Bus has been notified by Ricon, Inc. that a defect, which relates to the motor vehicle safety, exists in certain 2006 through 2014 model year Starcraft Commercial Bus. Forest River is recalling the defect model(s) to ensure the safety of our future retail consumers and your dealership. Forest River apologizes for any inconvenience this action may cause your dealership; however, safety, continued satisfaction and our commitment to build great products are of the utmost importance to Forest River.

The identified VIN numbers are at the end of this document.
The identified Date range of production is: 2006 through 2014

DEFECT/NONCOMPLIANCE:

The holes in the folding link arms (PN 30863) have been manufactured oversized periodically.

EVALUATION OF RISK:

With the holes in the link arms in an oversized condition and left unchecked bearings can move out of position. This in turn allows a substantial amount of free play in a stowed platform. This free play allows for an increased load being applied to the platform mounting and can cause it to fail.

ACTION:

Forest River – Starcraft Commercial Bus is defaulting to the enclosed remedy instruction from Ricon Corp.

AVAILABILITY OF REMEDY: Upon receipt of this letter.

WHAT IS THE PART NUMBER OF THE REMEDY KIT: 15E068

Dealer Reference Codes:

Please claim this Inspection and/or replacement with warranty using the repair code below;

UNITED STATES	REPAIRE CODE	DESCRIPTION	ALLOWABLE HOUR(S)
15V766	23-000766	Inspect/Replace	.20



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Continued;

HELPFULL CONTACT INFORMATION:

Customer Service	RICON CORP.	(818) 322-2884	Admin15E068@wabtec.com
Forest River	Don Hasty		dhasty@forestriverinc.com

The Recall/Technical Service Bulletin shall be considered priority to remedy the Starcraft Commercial Bus in question. **The retail consumer shall not be charged** any amount of monies for repair/remedy to their Starcraft Commercial Bus that are covered under this Recall/Technical Service Bulletin.

If your dealership has already preformed the repair/remedy to Starcraft Commercial Bus, your dealership is entitled to the reimbursement as stated above; if the repair/remedy had been performed on an out of warranty Starcraft Commercial Bus in which the VIN number falls under as stated in the opening paragraph where no warranty claim has/had been filed against the VIN number and the consumer paid for the repair/remedy personally. Please contact your Warranty Manager within Forest River to arrange the reimbursement. Proof of repair/remedy shall be required.

Federal regulation requires that any lessor receiving this Recall/Technical Service Bulletin must forward a copy of this notice to the lessee within ten days. If your dealership no longer owns this vehicle, please inform the Warranty Manager of the product listed above of the change of ownership.