



**RECREATIONAL VEHICLE
SAFETY RECALL NOTICE**

Safety Recall: US: 15V762
CAN: XXXXX

Safety Advisory: 15-242
November 19, 2015

SAFETY ADVISORY 15-242

«Owner_name»
ATTN: Service Manager
«Street»
«City», «State» «Zip»
«Country»

Dear «Owner_name»,

Keystone RV Company has decided that a defect which relates to motor vehicle safety exists in certain model 2015 and 2016 Dutchmen Voltage Fifth Wheels. As a result, Keystone RV is conducting a safety recall.

***Reason for
this recall***

It has been decided the vehicles in this recall population may have been manufactured with the exterior folding ladder not properly secured to the sidewall of the vehicle. The ladder may have been installed in the incorrect location. If the ladder is not fastened securely to the sidewall, it may pull loose from the vehicle while an individual is utilizing the ladder, leading to an increased risk of personal injury. The vehicles included in the recall are:

- 2015 Voltage – All Models – Serial Number Range: FZ990455 - FZ991497**
- 2016 Voltage – All Models – Serial Number Range: GZ990000 - GZ990724**

Our records indicate unit(s) sold or in your present lot inventory fall within this range, which will require immediate preventative action. **Important:** If some of the units are still in your inventory, Federal Law requires you to complete the recall service on those units before retail delivery. The unit VIN(s) our records indicate are presently in your inventory or have been sold are as follows:

«VIN1»

-- Serial numbers with '*' have been retail sold --

Claims for the units which have been serviced must be submitted. Claims submitted will be used by Keystone to record recall service completions and provide dealer payments. Attached is a copy of the Safety Advisory #14-218, which details how to remedy the situation and the proper reimbursement procedures.

We apologize for any inconvenience this situation may cause and greatly appreciate your cooperation. Should you have any questions or concerns regarding this correspondence or the attached Safety Advisory, please feel free to contact us.

Sincerely,

KEYSTONE RV COMPANY

Rick Deisler
Director of Customer Service

- cc. National Highway Traffic Safety Administration (NHTSA)
- cc. Transport Canada