TO: Hyundai Dealership General Managers, Sales Managers,

Service Managers, Parts Managers, and Warranty

Administrators

FROM: Hyundai Motor America DATE: December 11, 2015

SUBJECT: Recall Campaign 135 - 2013 - 2015 Genesis Coupe Rear Differential Inspection (TSB# 15-01-054)

Hyundai Motor America is conducting Recall Campaign 135 to inspect the fastening of the rear differential case to the vehicle's subframe on certain 2013 through 2015 MY Genesis Coupes equipped with manual transmissions. Technical Service Bulletin #15-01-054 provides a procedure for the inspection.

In order to identify only those vehicles affected by Recall Campaign 135, it will be necessary to access Hyundai Motor America's "Warranty Vehicle Information" screen via WEBDCS before starting the repair. The "Warranty Vehicle Information" screen will identify affected vehicles with an open Recall Campaign 135.

A listing of RETAIL VEHICLES is also located on <u>WEBDCS</u>, <u>SERVICE</u> tab, select <u>INFORMATION</u>, and select <u>UNCOMPLETED CAMPAIGN VIN</u>
<u>LISTING - DEALER STOCK AND RETAILED</u>

TSB #15-01-054 will be available on Hyundai's Service Website on December 11, 2015. It contains instructions on performing the service and submitting the campaign claim.

An initial shipment of Bolt Assemblies will begin shipping on December 14, 2015 to affected dealers. Additional Bolt Assembles (and differential covers) can be ordered following the standard parts ordering procedure.

Customer notification letters will begin mailing in weekly mailings starting December 2015.

It is IMPORTANT TO SUBMIT A CAMPAIGN CLAIM FOR EACH VEHICLE SERVICED so your dealership can be compensated for your work and Hyundai can maintain accurate records of campaign completions.

LEGAL LIABILITY NOTICE: You are required to keep confidential any and all information and documents provided to you by Hyundai Motor America in the conduct of carrying out work for this recall campaign. Hyundai Motor America dealers may use owner information provided for the campaign only for the purpose of conducting and performing this recall campaign, and for no other purpose.

Hyundai appreciates your cooperation and support. Questions may be directed to your District Parts and Service Manager or Warranty HELPREP line at 1-877-446-2922.

HYUNDAI MOTOR AMERICA