



Important Safety Recall

Dear Dealer:

This **Safety Recall Notice** is sent to you in accordance with the requirements of the United States National Traffic and Motor Vehicle Safety Act and The Canadian Motor Vehicle Safety Act and is important for your safety.

Thor Motor Coach (TMC) decided that a defect which relates to motor vehicle safety exists in certain Thor Motor Coach, Damon, and Four Winds models of motor homes.

All of the motorhomes subject to this recall campaign were built with Lippert Components Inc. electric entry steps that have a safety defect. An internal bolt on the steps that attaches the fan gear assembly to the steps can fracture. This would result in the fan gear disengaging from the steps. The steps can stop in an unexpected position and appear to be loose or unstable. There can also be no indication that the bolt has fractured and the steps have become unstable. If the steps become unstable, a fall can occur which can result in personal injury.

The required action is to install a retainer bracket to reinforce the steps. Please find attached a copy of the retail notification letter as well as the required repair procedure for this recall. In addition, instructions for claim filing have also been included.

Dealers that have stock units impacted by this recall will have a list of affected units attached to this recall bulletin. If any unit on this list has been retail sold you are asked to notify the retail owner as soon as possible of this recall because their vehicle was not registered at the time the retail notice was mailed. Please immediately register any retail sold units on this list. **As a reminder, you are required by law to complete this recall on any stock units in inventory prior to retail sale. Any vehicle lessor receiving this notice must forward a copy to the lessee within 10 days.**

If you have questions concerning this recall, please contact the **TMC Warranty/Service Department** by mail at TMC, P.O. Box 1486, Elkhart, IN 46515-1486, **or** by phone at *877-500-1020*.

We apologize for this inconvenience; however, we have taken this action in the interest of customer safety and continued satisfaction with our products.

Sincerely,

James Crosley
Director of Customer Service

Re: NHTSA Recall No. 15V-
Transport Canada Recall No. 2015-