



## IMPORTANT SAFETY RECALL INFORMATION

November, 2015

Dear Maserati Dealer:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act (in the US) and the Motor Vehicle Safety Act (in Canada).

Maserati S.p.A. and MNA have determined that the above described vehicles were manufactured with passenger side door latch components that were not heat-treated. Door latch components require heat-treatment processes to be applied to ensure all transversal door latch loads can be withstood, ensure vehicle strength integrity, and ensure door latch durability. If the vehicle's passenger side door is subjected to loads that are found during a vehicle crash, non-heat-treated door latch components can fail, which can lead to the door accidentally opening, thereby placing the passenger at greater risk of injury.

The remedy for the affected vehicles involves the check and replacement of the passenger side door latch assembly. The remedy procedure may require approximately 1 hour to complete, and will be performed free of charge to the consumer.

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We will of course reimburse you for the parts and the labor necessary to carry out this recall campaign.

Maserati dealers must ensure recalls are completed after having been notified by Maserati North America, Inc. (MNA) that a safety-related defect or noncompliance exists in any motor vehicle or item of replacement equipment in the dealer's possession at the time of notification. In MNA's case, this notification would typically be made by the issuance of a recall notification in the form of a Technical Bulletin.

Under the National Traffic and Motor Vehicle Safety Act of 1966, as amended (or in the case of Canadian vehicles, Motor Vehicle Safety Act S.C. 1993, as amended), if a recall campaign is announced by MNA, dealers must ensure that all recalls on new vehicles and new items of replacement equipment are completed BEFORE delivery to the consumer. This means that dealers may not legally deliver new motor vehicles or new items of replacement equipment to consumers with an open recall.

The Safety Act also prohibits dealers from selling or leasing the motor vehicle or item of replacement equipment, unless and until the open recall has been completed BEFORE delivery. This also pertains to vehicles in the Certified Pre-Owned program, and to items of replacement equipment.

Finally, MNA dealers **should not sell or use parts that have been recalled by MNA**. Please follow the specific instructions provided by MNA on the return or disposition of the parts.

**Obviously, if you have any of the affected vehicles in your stock, you must not sell them until you have performed the necessary repairs on the vehicle.** If you have already sold any of the vehicles with the indicated VIN in the enclosed instructions and have not yet sent in the new owner information to MNA, please do so at once so we may notify these owners.

Thank you for your cooperation.

Sincerely,

Daniel Doku  
Manager, Certification & Compliance Department