INTERACTIVE NETWORK

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Sent on	11	05	2015	Expires on 02	02	2016	
From	Campaign Administration						
Subject	Stop	Stop Sale/Safety Recall: 2016 CR-V Driver's Airbag Module-UPDATE					

DATE: November 5, 2015

TO: All Honda Sales, Service & Parts Managers and Personnel

FROM: Campaign Administration

RE: Stop Sale/Safety Recall: 2016 CR-V Driver's Airbag Module-UPDATE

On October 28, 2015, American Honda notified NHTSA of a **Safety Recall** for approximately 515 model year 2016 CR-V vehicles due to driver's airbag modules that may deploy abnormally. **Any new or used units** in dealer stock **must be repaired per service bulletin**, *15-081, Safety Recall: 2016 CR-V Driver's Airbag Module*, prior to sale. <u>Refer to</u> <u>your eResponsibility report or VIN inquiry to determine which units in your inventory are affected</u>. American Honda Motor Co., Inc. expects to begin initial customer notification in December 2015.

Note: Affected vehicles should not be sold until the repair has been completed. Should an unrepaired vehicle result in any claim because of the required recall repair, the dealership will be solely responsible to the claimant, and will be required to defend and indemnify American Honda for any resulting claims.

Basic Problem

The metal housing surrounding the driver's air bag inflator in these vehicles may have been manufactured incorrectly or may contain a defect in materials. Analysis of the exact root cause is ongoing. In the event of a crash necessitating deployment of the driver's frontal air bag, the inflator could rupture with metal fragments striking the driver or other occupants resulting in serious injury or death.

Parts Information

Part kits to repair affected vehicles are now available through the controlled parts order system. Due to the low number of affected units, repair kits should only be ordered if an affected unit is identified.

Campaign Information

Service bulletin 15-081 has been revised to include warranty, parts, and repair information related to the recall campaign, and is available on the Service Information System as of November 5, 2015.

Warranty and Repair Information

Warranty and repair information is detailed in the revised version of service bulletin 15-081.

Click here for a copy of 15-081.