INTERACTIVE NETWORK

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Sent on	10	29	2015	Expires on 01 26 2016	
From	Campaign Administration				
Subject	Stop Sale/Safety Recall: 2016 CR-V Driver's Airbag Module				

DATE: October 29, 2015

TO: All Honda Sales, Service & Parts Managers and Personnel FROM: Campaign Administration

RE: Stop Sale/Safety Recall: 2016 CR-V Driver's Airbag Module

On October 28, 2015, American Honda notified NHTSA of a **Safety Recall** for approximately 515 model year 2016 CR-V vehicles due to driver's airbag modules that may deploy abnormally. **Any new or used units** in dealer stock **must be repaired per service bulletin**, *15-081, Safety Recall: 2016 CR-V Driver's Airbag Module*, prior to sale. <u>Refer to</u> <u>your eResponsibility report or VIN inquiry to determine which units in your inventory are affected</u>. American Honda Motor Co. expects to begin initial customer notification in December 2015.

Note: Affected vehicles should not be sold until the repair has been completed. Should an unrepaired vehicle result in any claim because of the required recall repair, the dealership will be solely responsible to the claimant, and will be required to defend and indemnify American Honda for any resulting claims.

Basic Problem

The current defect thinking is that the airbag inflator which is part of the driver's airbag module may have been improperly stamped. Also, it could contain a defect in the material used to manufacture the airbag inflator's metal housing which, in the event of an airbag deployment, could cause inflator components to separate. If the inflator components separate, metal fragments could pass through the airbag cushion material possibly causing injury or fatality to vehicle occupants.

Software & Tool Information

At this time, part kits to repair affected vehicles are being produced. American Honda expects to have sufficient quantity available to begin repairing vehicles by early November 2015. Once parts are available, an updated iN message will be issued to all dealers.

Campaign Information

A placeholder version of service bulletin 15-081 has been posted to the Service Information System as of October 29, 2015. Once parts are available, the bulletin will be revised to include warranty, parts, and repair information related to the recall campaign.

Warranty and Repair Information

Warranty and repair information will be detailed in the revised version of service bulletin 15-081.