

newschannel update

TO: Mercedes-Benz Dealer Principals, General Managers, Sales Managers, Service Managers, Parts Managers	FROM: Thomas Brunner, Department Manager, Vehicle Compliance and Analysis, Engineering Services
RE: New Recall Campaign– SRS Control Unit Model 204 (MY08–09 C-Class, and MY10 GLK-Class)	DATE: November 4, 2015

NEW RECALL NOTIFICATION

MBUSA notified the NHTSA of a new recall that was posted to the NHSTA website today, which may generate questions from your customers or dealers.

What's the Issue:

Daimler AG (DAG) has decided that a supplier production error in the SRS control unit could lead to a failure of the SRS control unit. This malfunction of the SRS control unit would illuminate the SRS warning lamp and subsequently deactivate the SRS components. Additionally, in the event one specific electrical connection is interrupted, several SRS components could inadvertently deploy, increasing the risk for injury.

How Many Vehicles are Involved?

Approximately 126,260 MY08–09 C-Class and MY10 GLK-Class vehicles are potentially affected.

What We're Doing:

MBUSA has initiated a voluntary recall of all potentially affected vehicles described above. An authorized Mercedes-Benz dealer will check and replace the SRS control unit, if necessary when parts become available.

MBUSA notified the NHTSA on October 23, 2015, of this new recall, which may generate questions from your customers.

Next Steps:

- **There are currently no parts available. We will provide an update as soon as more information becomes available.**

While we regret any inconvenience this may cause, MBUSA is determined to maintain a high level of vehicle quality and customer satisfaction.

Please refer all customer inquiries to the Customer Assistance Center at 1-800-FOR-MERCEdes (1-800-367-6372).