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Ford Motor Company
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December 3, 2015

TO: All U.S. Ford and Lincoln Dealers

SUBJECT: DEMONSTRATION / DELIVERY HOLD - Compliance Recall 15C13

Certain 2016 Model Year Mustang Vehicles
Restraint Component Replacement

REF : DEMONSTRATION / DELIVERY HOLD Advance Notice - Compliance Recall 15C13

October 27, 2015

AFFECTED VEHICLES

Vehicle	Model Year	Assembly Plant	Build Dates
Mustang	2016	Flat Rock	September 26, 2015 through October 2, 2015

Affected vehicles are identified in OASIS and FSA VIN Lists.

REASON FOR THIS COMPLIANCE RECALL

Some of the affected vehicles may not conform to the requirements specified by Federal Motor Vehicle Safety Standard (FMVSS) No. 209, Seat belt assemblies or FMVSS No. 225, Child restraint anchorage systems. The affected parts may include: Left-Hand (LH) and Right-Hand (RH) front seatbelt retractors and pretensioners, LH and RH rear seatbelt retractors, LH and RH rear seatbelt buckles, and LH and RH rear child safety seat tether anchors. These parts may have sustained damage prior to installation that could affect performance, increasing the risk of an injury in a crash.

SERVICE ACTION

Before demonstrating or delivering any of the vehicles involved in this recall, dealers are to replace the LH and RH front seatbelt retractors and pretensioners, LH and RH rear seatbelt retractors, LH and RH rear seatbelt buckles, and LH and RH rear child safety seat tether anchors. This service must be performed on all affected vehicles at no charge to the vehicle owner.

OWNER NOTIFICATION MAILING SCHEDULE

Owner Letters are expected to be mailed the week of December 14, 2015. Dealers should repair any affected vehicles that arrive at their dealerships, whether or not the customer has received a letter.

PLEASE NOTE:

Federal law requires dealers to complete this recall service before a new vehicle is delivered to the buyer or lessee. Violation of this requirement by a dealer could result in a civil penalty of up to \$7,000 per vehicle. Correct all vehicles in your new vehicle inventory before delivery.

ATTACHMENTS

Attachment I: Administrative Information
Attachment II: Labor Allowances and Parts Ordering Information
Attachment III: Technical Information
Owner Notification Letter

QUESTIONS & ASSISTANCE

For questions and assistance, contact the Special Service Support Center (SSSC) via the SSSC Web Contact Site. The SSSC Web Contact Site can be accessed through the Professional Technician Society (PTS) website using the SSSC link listed at the bottom of the OASIS VIN report screen or listed under the SSSC tab.

Sincerely,

A handwritten signature in black ink, appearing to read "Michael A. Berardi". The signature is fluid and cursive, with a prominent initial "M".

Michael A. Berardi

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OASIS ACTIVATION

OASIS was activated on October 27, 2015.

FSA VIN LISTS ACTIVATION

FSA VIN Lists were available through <https://web.fsavinlists.dealerconnection.com> on October 27, 2015. Owner names and addresses will be available by January 4, 2016.

NOTE: Your FSA VIN Lists may contain owner names and addresses obtained from motor vehicle registration records. The use of such motor vehicle registration data for any purpose other than in connection with this recall is a violation of law in several states, provinces, and countries. Accordingly, you must limit the use of this listing to the follow-up necessary to complete this recall.

STOCK VEHICLES

- Correct all affected units in your new vehicle inventory before delivery.
- Use OASIS to identify any affected vehicles in your used vehicle inventory.

SOLD VEHICLES

- Owners of affected vehicles will be directed to dealers for repairs.
- Immediately contact any of your affected customers whose vehicles are not on your VIN list but are identified in OASIS. Give the customer a copy of the Owner Notification Letter (when available) and schedule a service date.
- Correct other affected vehicles identified in OASIS which are brought to your dealership.

TITLE BRANDED / SALVAGED VEHICLES

Affected title branded and salvaged vehicles are eligible for this recall.

ADDITIONAL LABOR TIME AND/OR PARTS

Submit a request to the SSSC Web Contact Site prior to the repair if you have any of the following:

- Damage that you believe was caused by the covered condition.
- A condition that requires additional labor and/or parts to complete the repair.
- Aftermarket equipment or non-Ford modifications to the vehicle which might prevent the repair of the covered condition.

Requests for approval after completion of the repair may not be granted. Ford Motor Company reserves the right to deny coverage for related damage in cases where the vehicle owner has not had this recall performed on a timely basis. Additional related damage parts are subject to random selection for return to the Ford Warranty Parts Analysis Center (WPAC).

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OWNER REFUNDS

Refunds are not approved for this program.

RENTAL VEHICLES

The use of rental vehicles is not approved for this program.

CLAIMS PREPARATION AND SUBMISSION

- Enter claims using Direct Warranty Entry (DWE) or One Warranty Solution (OWS).
 - DWE: refer to ACESII manual for claims preparation and submission information.
 - OWS: when entering claims in DMS software, select claim type 31: Field Service Action. The FSA number (15C13) is the sub code.
- Additional labor and/or parts must be claimed as related damage on a repair line that is separate from the repair line on which the FSA is claimed. Additional labor and/or parts require prior approval from the SSSC via the SSSC Web Contact Site.

NOTE: Maintain supporting documentation for all Miscellaneous Expenses according to procedure as identified in the Warranty and Policy Manual.

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LABOR ALLOWANCES

Description	Vehicle Type	Labor Operation	Labor Time
Replace Restraint Components	Coupe	15C13B	1.7 Hours
	Convertible	15C13C	1.9 Hours

PARTS REQUIREMENTS / ORDERING INFORMATION

Part Number	Description - <i>Coupe Vehicles Only</i>	Order Quantity
FR3Z-63611B08-AB	RH Front Seatbelt Retractor and Pretensioner	1
FR3Z-63611B09-AB	LH Front Seatbelt Retractor and Pretensioner	1
FR3Z-63611B68-AB	RH Rear Seatbelt Retractor	1
FR3Z-63611B69-AB	LH Rear Seatbelt Retractor	1
FR3Z-6360044-AB	Rear Seatbelt Buckle (1/package, 2 needed)	2
FR3Z-63601B28-A	Child Safety Seat Tether Anchor (1/package, 2 needed)	2
W700883-S450B	Front Retractor Retainer Screw (4/package, 2 needed)	1
W716977-S439	Front Anchor Pretensioner Bolt (4/package, 2 needed)	1
W505275-S439	Rear Retractor Retainer Screw (4/package, 2 needed)	1
Part Number	Description - <i>Convertible Vehicles Only</i>	Order Quantity
FR3Z-76611B08-AB	RH Front Seatbelt Retractor and Pretensioner	1
FR3Z-76611B09-AB	LH Front Seatbelt Retractor and Pretensioner	1
FR3Z-76611B68-AA	RH Rear Seatbelt Retractor	1
FR3Z-76611B69-AA	LH Rear Seatbelt Retractor	1
FR3Z-7660044-AB	Rear Seatbelt Buckle (1/package, 2 needed)	2
FR3Z-63601B28-A	Child Safety Seat Tether Anchor (1/package, 2 needed)	2
W716977-S439	Front Anchor Pretensioner Bolt (4/package, 2 needed)	1
W505275-S439	Rear Retractor Retainer Screw (4/package, 2 needed)	1

The DOR/COR number for this recall is 51014.

Order your parts through normal order processing channels.

For questions regarding parts, contact SSSC via the SSSC Web Contact Site.

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DEALER PRICE

For latest prices, refer to DOES II.

PARTS RETENTION AND RETURN

Follow the provisions of the Warranty and Policy Manual, Section 1 "WARRANTY PARTS RETENTION AND RETURN POLICIES."

EXCESS STOCK RETURN

Excess stock returned for credit must have been purchased from Ford Customer Service Division in accordance with Policy Procedure Bulletin 4000.

CERTAIN 2016 MODEL YEAR MUSTANG VEHICLES — RESTRAINT COMPONENT REPLACEMENT

OVERVIEW

Some of the affected vehicles may not conform to the requirements specified by Federal Motor Vehicle Safety Standard (FMVSS) No. 209, Seat belt assemblies or FMVSS No. 225, Child restraint anchorage systems. Before demonstrating or delivering any of the vehicles involved in this recall, dealers are to replace the Left-Hand (LH) and Right-Hand (RH) front seatbelt retractors and pretensioners, LH and RH rear seatbelt retractors, LH and RH rear seatbelt buckles, and LH and RH rear child safety seat tether anchors.

SERVICE PROCEDURE

1. Remove the rear seatbelt retractors. Please follow the Workshop Manual (WSM) procedures in Section 501-20A.

NOTE: DO NOT reinstall the load space trim panel, rear seat cushion and parcel shelf. These components will be reinstalled in Step 5.

2. Replace the rear seatbelt buckles. Please follow the WSM procedures in Section 501-20A.
3. Replace the child safety seat tether anchors. Please follow the WSM procedures in Section 501-20A.
4. Replace the front seatbelt retractors and pretensioners. Please follow the WSM procedures in Section 501-20A.
5. Install the *new* rear seatbelt retractors. Please follow the WSM procedures in Section 501-20A.

NOTE: Reinstall the load space trim panel, rear seat cushion and parcel shelf.

