



R15YH

IMPORTANT SAFETY RECALL NOTICE

**NHTSA RECALL NO. 15V-691 SCHOOL BUS
NHTSA RECALL NO. 15V-696 NON-SCHOOL BUS**

DATE: November 18, 2015

TO: U.S. DEALERS

**SUBJECT: RECALL R15YH
VISION WIPER MOTOR ELECTRICAL CONNECTOR**

Dear Blue Bird Dealer:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Blue Bird Body Company has decided that a defect which relates to motor vehicle safety exists in certain 2016 through 2017 model year Blue Bird Vision model school and non-school buses manufactured from September 3, 2015, through September 18, 2015, with electric windshield wiper motors.

On the subject buses, the windshield wiper motor harness electrical connector may have been assembled incorrectly causing the wiper system to stop working without warning. Inoperative windshield wipers may decrease the driver's visibility during inclement weather, increasing the risk of a crash.

To correct this defect, the windshield wiper harness should be inspected and repaired, if necessary.

If our records indicate buses subject to this recall were delivered in your service area, a printout identifying affected buses by body number and VIN is enclosed. **Dealers should verify correct owners and assure that complete mailing and shipping addresses are provided for each listed owner.**

If you have in your possession or have sold a bus that was purchased from another dealer that may be affected by this recall, please notify me at lisa.hancock@blue-bird.com

BLUE BIRD BODY COMPANY
P.O. Box 937 – 402 Blue Bird Blvd – Fort Valley, Georgia – (478) 825-2021

- Labor time to inspect and repair both windshield wiper harnesses.
 - On the Pink Reply Sheet, Select Column A
 - Enter (I) if inspected and no repair required 0.10 (6 minutes)
 - Enter (R) if both harnesses are repaired 0.25 (15 minutes)
- Labor time to replace a defective connector.
 - On the Pink Reply Sheet, Select Column B
 - Enter (1) if two harnesses and one connector are repaired 0.50 (30 minutes)
 - Enter (2) if two harnesses and two connectors are repaired 0.75 (45 minutes)

If a terminal or connector is found to be defective during the inspection process, please e-mail your request to Lisa Hancock at lisa.hancock@blue-bird.com for a replacement terminal or connector. Be sure to provide a valid shipping address as UPS does not deliver to Post Office Boxes.

For repairs performed by ‘the Blue Bird Dealer’, the Dealer may submit ‘campaign-type’ claims in iWarranty for labor reimbursement. For repairs performed by ‘other than the Blue Bird Dealer’, the Owner’s recall notification letter includes a reply sheet that the Owner can send to Blue Bird Recall Administration for reimbursement of labor costs to the Owner.

Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

Dealers are reminded of their responsibilities under Section 154 of The National Traffic and Motor Vehicle Safety Act of 1991. Dealers are required to complete modifications on units in their inventory before delivering to the final owner. Reference Blue Bird Body Company Distributor Memo No. 42-92.

Questions regarding this recall campaign should be directed to me at lisa.hancock@blue-bird.com

Sincerely,

Lisa Hancock

Lisa Hancock
Corporate Recall Administrator
Blue Bird Body Company
(478) 822-2242